

Paediatrics

Support for those coping with the loss of a baby or child

Information for families and friends

Asian Family Counselling Service

Telephone: 020 8571 3933 (Monday to Friday, 09.00 to 17.00)

Email: afcs@btconnect.com

Specialist counselling service for Asian families.

Childhood Bereavement Network

Telephone (London branch): 020 7843 6309

Website: www.childhoodbereavementnetwork.org.uk

Email: cbn@ncb.org.uk

The childhood bereavement network is a national, multi-professional federation of organisations and individuals working with bereaved children and young people. They believe that all children have the right to information, guidance and support to enable them to manage the impact of death on their lives.

Child Bereavement UK

Telephone: 01494 568 900

Website: www.childbereavementuk.org

Email: support@childbereavement.org.uk

Offers support to families able to travel to High Wycombe (40 minutes outside London). Specialist staff are able to meet with families individually. The 'child death' parent support group is also available in High Wycombe. Staff facilitate the group but parents attending have experienced the death of a child. The charity provides valuable support and resources for bereaved families via its website and helpline.

Child Death Helpline

Freephone: 0800 282 986

Website: www.childdeathhelpline.org.uk

Child Death Helpline is for anyone affected by the death of a child of any age, from pre-birth to adulthood, under any circumstances, however recently or long ago. Your call will be answered by a bereaved parent. Freephone number from any mobile - 0808 800 6019 - open every day of the year: Monday to Friday, 10.00 to 13.00, Tuesday and Wednesday, 13.00 to 16.00 and every evening, 19.00 to 22.00.

Children of Jannah

Telephone: 0161 480 5156

Website: www.ChildrenofJannah.com

Email: info@ChildrenofJannah.com

Support for Muslim families after the death of a baby or child.

Cruse Bereavement Care

Website: www.crusebereavementcare.org.uk

Cruse provide a telephone helpline for the bereaved. Useful information can be found on their website and trained volunteers can provide face-to-face support and practical advice in branches across England, Wales and Northern Ireland. www.rd4u.org.uk is a website designed by Cruse for young people by young people, to support bereaved peers.

Eden's Trust

Telephone: 07814 550 375

Email: info@edenstrust.org.uk

Eden's Trust was founded by a bereaved mother and provides support groups and workshop programmes to offer a specialised service to those who have lost a child or sibling.

Lullaby Trust

Telephone: 020 7802 3200

Website: www.lullabytrust.org.uk

Provides specialist support for anyone bereaved through sudden infant death syndrome (SIDS).

Meningitis Research Foundation

Telephone: 0808 800 3344

Website: www.meningitis.org.uk

A 24-hour helpline providing support to those bereaved through meningitis.

Rainbow Trust Children's Charity

Telephone: 020 7324 4620

Website: www.rainbowtrust.org.uk

Rainbow Trust Children's Charity provides emotional and practical support to families who have a child with a life-threatening or terminal illness. They are contactable 24 hours a day for families in crisis - from diagnosis, through treatment and even after bereavement.

Sands - Stillborn and neonatal death charity

Helpline: 020 7436 5881

Website: helpline@uk-sands.org

Provides support for bereaved parents and their families.

SLOW (Surviving the Loss Of your World)

Website: www.slowgroup.co.uk

A support group run by bereaved parents, for bereaved parents.

The Compassionate Friends

Telephone: 0845 123 2304

Website: www.tcf.org.uk

This is a charitable organisation of bereaved parents, siblings and grandparents dedicated to the support and care of other bereaved parents, siblings and grandparents who have suffered the death of a baby or child. The telephone line is always answered by a bereaved parent and is open from 10.00 to 16.00 and 19.00 to 22.00 every day. Compassionate friends also hold a database of parent groups run by parents who meet in the community.

Westminster child bereavement service

Telephone: 020 7806 4017

Email: Sandra.cashmore@hje.org.uk

Free counselling service for bereaved children who live in Westminster. Contact Sandra Cashmore on the above telephone number.

West London Action for Children

Telephone: 020 7352 1155

Website: team@wlac.org.uk

Provides counselling services for residents of Kensington and Chelsea and Hammersmith and Fulham (English and Spanish-speaking therapists available).

Winston's Wish

Helpline: 0845 203 0405 (Monday to Friday, 09.00 to 17.00 and Wednesdays, 07.00 to 21.30)

Website: www.winstonswish.org.uk

Guidance and information for the families of bereaved children.

How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088** (Charing Cross, Hammersmith and Queen Charlotte's & Chelsea hospitals), or **020 3312 7777** (St Mary's and Western Eye hospitals). You can also email PALS at pals@imperial.nhs.uk. The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to express your concerns in **writing** to:

Chief executive - complaints
Imperial College Healthcare NHS Trust
Trust Headquarters
The Bays, South Wharf Road
London W2 1NY

Alternative formats

This leaflet can be provided on request in large print, as a sound recording, in Braille, or in alternative languages. Please contact the communications team on **020 3312 5592**.