

Children's audiology

Welcome to our service

Information for patients, relatives and carers

Introduction

Welcome to the paediatric audiology service. We are committed to providing the best possible care for your child. If you have received this leaflet, it means that your child requires their hearing to be monitored. This may be due to a medical condition that increases their risk of developing a hearing loss.

Hearing loss, if undetected, can result in delays to speech and language development. This can impact communication skills, social development and academic performance.

It is important that any hearing loss is identified so that we can offer support as early as possible to help your child to reach their full potential.

Therefore, _____ (Child's name) _____

will have a hearing test every _____ months until age of _____.

After this, our paediatric audiologist will tell you the care plan.

Our team

Our small, dedicated team is made up of audio-vestibular consultants, paediatric audiologists and administrators.

Hearing tests

There are different hearing tests that we can perform depending on the developmental age of your child. We will explain each test and the results at every appointment. If you have any questions, do not hesitate to ask your doctor or audiologist.

Hearing test results

After your child's hearing assessment, we will send you a clinical report with your child's results and individual management plan.

So, please keep your contact details up-to-date.

If you have not received your child's clinical report two weeks after your appointment, please contact us using the details below.

Hearing aids

Hearing aids are digital devices that amplify sounds and help children with hearing loss to hear. There are different types of hearing aids available, and they can be fitted to children of all ages, including very young babies.

If your child may benefit from a hearing aid, your audiologist will discuss the different options available to you.

Other professionals

Your child might also benefit from the help and support of other specialties. We work closely with a wide range of teams including:

- teachers of the hearing impaired (TOD)
- speech and language therapists (SLT)

We can make referrals to these teams if appropriate.

Our services

Charing Cross Hospital

Children's Hearing
Department
Charing Cross Hospital
2nd Floor, North Wing
Fulham Palace Road
London W6 8RF

P: 020 3311 1020

E: childrens.hearing
@nhs.net

St Marys Hospital

Children's Outpatients
6th Floor, Queen Elizabeth
Queen Mother Building
St Mary's Hospital
Praed Street, London
W2 1NY

P: 020 3312 2448

E: smpaediatic.audiology
@nhs.net

Woodfield Road Medical Centre

The Medical Centre
7e Woodfield Rd
London W9 3XZ

P: 020 3312 2448

E: smpaediatic.audiology
@nhs.net

For information on our locations and how to find us, see www.imperial.nhs.uk/our-locations

How do I make a comment about my visit?

We aim to provide the best possible service, and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3312 7777** (10.00 – 16.00, Monday to Friday). You can also email PALS at imperial.pals@nhs.net The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street
London W2 1NY

Email: ICHC-tr.Complaints@nhs.net

Telephone: **020 3312 1337 / 1349**

Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team:

imperial.communications@nhs.net

Wi-fi

Wi-fi is available at our Trust. For more information visit our website: www.imperial.nhs.uk

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