

Adult audiology

Speech audiometry appointment

Information for patients, relatives and carers

Introduction

This leaflet explains what will happen when you come to the hospital for a speech audiometry appointment.

The purpose of this appointment is to do a specialised test to check your ability to accurately recognise speech.

You might have been referred for this appointment by an audiologist after your hearing assessment appointment or by the ear, nose and throat (ENT) department.

Before the appointment

Speech audiometry appointments aren't suitable for people who are using an interpreter. If you use an interpreter for your appointments, please tell us using the contact details below.

Please make sure your ears are clear of wax so we can do your test. Ask your GP or practice nurse to check your ears if you think that you have wax.

How long is the appointment?

The appointment will last about 30 to 60 minutes, depending on your symptoms and history.

What do I need to bring?

If you wear hearing aids please bring them with you.

What will happen at the appointment?

You will see an audiologist who will ask you a few questions and review your symptoms before starting the testing.

If you haven't already had them, the audiologist will do these tests:

Pure tone audiometry

This test measures your hearing levels and is performed in a sound-proof room. During the test, we will ask you to respond to various sounds which are played through headphones. The test takes 15-30 minutes.

Tympanometry

This is a quick pressure test which gives information about your eardrums and middle ear. A soft probe will be inserted in your ears for a few seconds and you may feel a pressure change.

Speech audiometry procedure

- you will sit in a soundproof room or booth for this test
- the audiologist will be able to see you, hear you and talk to you during the test
- we will ask you to listen to words you hear through headphones and repeat them back to the audiologist
- the words are played at different loudness levels throughout the test
- the audiologist will record the results of the assessment as it is being carried out, and explain them to you afterwards

After the testing is complete, the audiologist will talk to you and you'll agree on a management plan, based on your results and the amount of difficulty you are having.

This may include one or more of the following:

- trying hearing aids
- upgrading or reprogramming your existing hearing aids
- referral to other services for further investigation or treatment
- using communication tactics (your audiologist will explain this in your appointment)
- no further treatment, if appropriate

When will I get my results?

We will explain the results to you in the appointment and give you or send you a copy of the report. This will also be sent to either your GP or the ENT department, depending on who referred you.

What will happen after the appointment?

If you'll be getting hearing aids, you'll be added to a waiting list or booked an appointment to have hearing aids fitted.

If a referral for further investigation or treatment has been recommended, we will write to your GP to request this.

You will then receive an appointment from the appropriate service.

Contact details

If you cannot make your appointment or have any questions or concerns, please call us at the relevant centre:

Charing Cross Hospital

Tel: 020 3311 1021

Email: audiology.imperial@nhs.net

St Mary Abbots Hearing Aid Centre

Tel: 020 3315 6011

St Mary's Hospital:

Tel: 020 3312 1015

Email:

ichc-

tr.imperialaudiologistmarys@nhs.net

How to find adult audiology

At Charing Cross Hospital we are on the first floor of the south wing.

In St Mary's Hospital we are in the basement of the Mary Stanford Wing

If you need **hospital transport**, please call **020 3311 5353** for an eligibility check.

Unfortunately hospital transport is not available for St Mary Abbots Hearing Aid Centre.

How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3312 7777** (10.00 – 16.00, Monday to Friday). You can also email PALS at imperial.pals@nhs.net The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street
London W2 1NY

Email: ICHC-tr.Complaints@nhs.net

Telephone: **020 3312 1337 / 1349**

Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team:

imperial.communications@nhs.net

Wi-fi

Wi-fi is available at our Trust. For more information visit our website: www.imperial.nhs.uk

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