
Microsuction

The purpose of his appointment is to remove wax from your ears using microsuction. Microsuction uses a gentle suction wand which works in a similar way to a vacuum cleaner to remove wax from the ear canal. This will usually only be possible in special cases, for example, if it is necessary before an essential procedure.

Before the appointment

Please let us know if you need an interpreter for this appointment.

We advise that you use olive oil drops every night for one week before the procedure to soften the wax so it is easy and comfortable to remove.

If drops are not used, it may not be possible to remove all of the wax. You can buy olive oil drops at most pharmacies.

How long is the appointment?

The appointment will last approximately 15-30 minutes.

What will happen at the appointment?

- You will be asked to lie down for this procedure
- The audiologist will look into your ear using a microscope and use a machine with gentle suction to remove the wax from your ear
- The suction machine may sound quite loud as the wax is being removed
- Please make sure you stay still while the audiologist is using the machine and avoid any sudden movements
- Following removal of wax or possible foreign debris, you may experience a temporary enhancement of tinnitus or a temporary reduction in your hearing

The audiologist will instruct you during the procedure and you can ask questions at any point.

Contact details

If you cannot make your appointment or have any questions or concerns please call the audiology department on **020 3311 1021**.

Alternatively, you can email us at audiology.imperial@nhs.net

How to find adult audiology

At Charing Cross Hospital we are on the first floor of the south wing.

If you need **hospital transport** please call **020 3311 5353** for an eligibility check.

How do I make a comment about my experience?

If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088**. You can also email PALS at imperial.pals@nhs.net

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street London W2 1NY

Email: ICHC-tr.Complaints@nhs.net

Telephone: **020 3312 1337 / 1349**

Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team: imperial.communications@nhs.net

Wi-fi

Wi-fi is available at our Trust. For more information visit our website:

www.imperial.nhs.uk

Your microsuction assessment appointment

Information for
patients, relatives and
carers

Adult audiology

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