

# Get winter ready

## GP checklist for winter 2019/20

### Working together to ensure patients get great care throughout the winter

**1. Do you know how best to make an urgent referral to our services?**

You can talk to the appropriate on-call specialist registrar for urgent guidance, seven days a week, 24 hours a day.

**2. Do you know you can refer patients directly to our ambulatory emergency care (AEC) service and older person's rapid access clinic (OPRAC)?**

Same-day consultant review for patients with a range of presumed diagnoses who are stable – without the need for A&E attendance or, where possible, hospital admission.

**3. Do you know you can refer patients directly for specialist community support to help avoid unnecessary hospital admissions?**

Access rapid response integrated care teams across north west London.

**4. Do you know you can monitor capacity across our hospitals?**

We will maintain a daily update on our capacity status across our hospitals and A&E departments.

**i** For more information, including daily updates and all key contact numbers, please see our *Get winter ready* factsheet for GPs or visit [imperial.nhs.uk/GP](http://imperial.nhs.uk/GP)

