

In situ and digitally enabled ways of working for better teamwork and collaboration



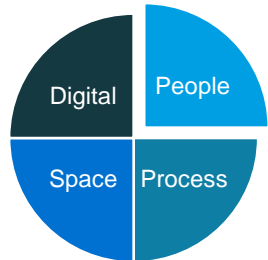
TEAMWORK

High-quality teamwork and communication will enhance both care delivery and job satisfaction. It is important that all staff have a sense of belonging and feel in control of their work.



PHYSICAL ENVIRONMENT

Environmental factors have a large impact on stress and fatigue in the workplace. Design considerations include thermal comfort, accessibility and configuration of space.



"If we are more generous about space being fluid and shared then we can really reap some big benefits."
 Deirdra Orteu (CTG)



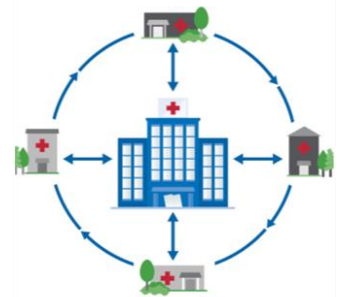
"We need to create spaces for interactive collaborations away from clinical workspace – This is very important."
 Toby Hyde (CTG)

MOBILE TECHNOLOGY

Mobile technology can significantly improve communication and teamwork in hospitals. Technology supports untethered care and promotes highly specialist and interdisciplinary work.



"The hub and spoke model is 100% aligned with our vision for integrated care delivery in partnership with primary care and out of hospital teams."
 Anna Bokobza (CTG)



BREAKS

Breaks allowing staff to nap, walk outdoors, switching tasks and undertake sensory and social stimulation improve alertness, cognitive performance and decision making abilities. This is particularly beneficial for shift workers.



"Importance of small food and drink areas key to ensure our staff are nourished to be productive and collaborative."
 Chris Flatt (CTG)



"More breaks / rest, less sugar. Win-win."
 Tanya Hughes (CTG)

AGILE, FLEXIBLE, SHARED

Providing a variety of space types in patient free areas will improve staff interaction and ensure a supportive working environment suitable for a wide range of tasks.



PRINCIPLES

- Supportive working environments
- Emphasis on sharing not owning
- Exploiting new technology
- Co-location and flexible allocation
- Efficient space utilisation
- Patient free areas for collaboration



Supporting staff wellbeing, satisfaction, and productivity