Inpatient information

Imperial College Healthcare

	Being an inpatient during Covid-19
	Wear your face mask on the ward. Use a new mask each time you leave the ward.
	Staying in touch with inpatients during Covid-19
	Virtual visits by video calls.
	Patients can use our tablets on each ward to contact family and friends.
e·mail	Email a message to: imperial.patient.experience@nhs.net Include the patient's name and ward. This will be printed and hand delivered.
FRV/AM	 Friends and family can drop off personal items between 11.00 and 13.00 Monday to Friday: Patient Advice and Liaison Service (PALS) offices Charing Cross Hospital the main entrance lobby on the ground floor Hammersmith Hospital the south corridor of the B block St Mary's Hospital the ground floor of the Queen Elizabeth Queen Mother (QEQM) building



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