

Pharmacy department

How to dispose of your used sharps safely

Do not throw used sharps in your household rubbish or recycling. Your used sharps can pose a serious risk to waste workers.

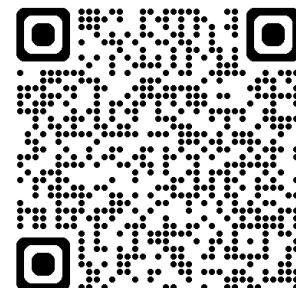
Keep used sharps safe. Always put them in the yellow plastic bin from the hospital. Then arrange for safe collection or disposal.

Options for the safe disposal of used sharps and other clinical waste

1. Council clinical waste collection and drop off points

Some councils will collect and dispose of clinical waste. This includes used syringes, drugs, medicines, and surgical waste.

- go to www.gov.uk/request-clinical-waste-collection or scan the QR code
- enter your postcode to find out about your council's clinical waste collection services



Or telephone your council and ask about domestic clinical waste collection.

City of London Corporation:
020 7332 3433

Ealing Council:
020 8825 6000

Hammersmith & Fulham:
020 8753 1100

Royal Borough of Kensington & Chelsea:
020 7361 3002

Westminster City Council:
020 7641 2000

2. Pharmacy needle exchange programme (also known as the needle and syringe programme):

You can drop off your yellow bin at some community pharmacies. But check first. Ask in your community pharmacy. If they do not accept the bins, they can direct you to the nearest pharmacy that does.

How do I give feedback about my visit?

We want to hear your **suggestions** or **comments**. Your feedback helps us provide the best service. You can always speak to a member of staff.

You can also contact the **patient advice and liaison service (PALS)** on **020 3312 7777** (10.00 to 16.00, Monday to Friday excluding bank holidays) or email at imperial.pals@nhs.net. The PALS team will listen to your concerns, suggestions or questions and they can help solve problems.

You can make a complaint by ringing **020 3312 1337 / 1349** or emailing ICHC-tr.Complaints@nhs.net. The address is Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street, London W2 1NY.

Other ways to read this leaflet

Please email us at imperial.communications@nhs.net if you need this leaflet in a different format. This could be large print, Easy read, as a sound recording, in Braille or in a different language.