

Pharmacy department

# How to dispose of your used sharps safely

**Do not** throw used sharps in your household rubbish or recycling. Your used sharps can pose a serious risk to waste workers.

**Keep used sharps safe.** Always put them in the yellow plastic bin from the hospital. Then arrange for safe collection or disposal.

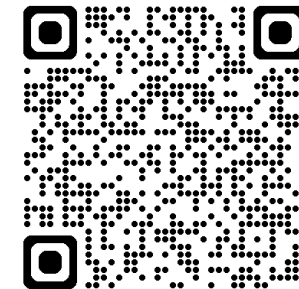
## Options for the safe disposal of used sharps and other clinical waste

### 1. Council clinical waste collection and drop off points

Some councils will collect and dispose of clinical waste. This includes used syringes, drugs, medicines, and surgical waste.

- go to [www.gov.uk/request-clinical-waste-collection](https://www.gov.uk/request-clinical-waste-collection) or scan the QR code
- enter your postcode to find out about your council's clinical waste collection services

Or telephone your council and ask about domestic clinical waste collection.



**City of London  
Corporation:**  
020 7332 3433

**Ealing Council:**  
020 8825 6000

**Hammersmith &  
Fulham:**  
020 8753 1100

**Royal Borough of  
Kensington & Chelsea:**  
020 7361 3002

**Westminster City Council:**  
020 7641 2000

### 2. Pharmacy needle exchange programme (also known as the needle and syringe programme):

You can drop off your yellow bin at some community pharmacies. But check first. Ask in your community pharmacy. If they do not accept the bins, they can direct you to the nearest pharmacy that does.

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## How do I give feedback about my visit?

We want to hear your **suggestions** or **comments**. Your feedback helps us provide the best service. You can always speak to a member of staff.

You can also contact the **patient advice and liaison service (PALS)** on **020 3312 7777** (10.00 to 16.00, Monday to Friday excluding bank holidays) or email at [imperial.pals@nhs.net](mailto:imperial.pals@nhs.net). The PALS team will listen to your concerns, suggestions or questions and they can help solve problems.

You can make a complaint by ringing **020 3312 1337 / 1349** or emailing [ICHC-tr.Complaints@nhs.net](mailto:ICHC-tr.Complaints@nhs.net). The address is Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street, London W2 1NY.

## Other ways to read this leaflet

Please email us at [imperial.communications@nhs.net](mailto:imperial.communications@nhs.net) if you need this leaflet in a different format. This could be large print, Easy read, as a sound recording, in Braille or in a different language.