

Ophthalmology department

Your glaucoma clinic journey Information for patients, relatives and carers

Introduction

Your visit to the glaucoma clinic may last 4 hours. During this time, you will be seen by different members of the glaucoma clinic team. This leaflet shows you some of the tests they will do during your visit.



OCT (optical coherence tomography) scan of your optic nerve



Drainage angle assessment

"Press the button when you see the light"



Visual field testing



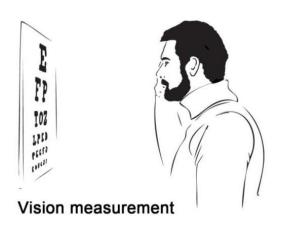
Examination of the back of your eye







Consultation and eye examination





How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3312 7777** (10.00 – 16.00, Monday to Friday). You can also email PALS at imperial.pals@nhs.net The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street London W2 1NY

Email: ICHC-tr.Complaints@nhs.net

Telephone: 020 3312 1337 / 1349

Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team: imperial.communications@nhs.net

Wi-fi

Wi-fi is available at our Trust. For more information visit our website: www.imperial.nhs.uk

This leaflet was originally designed and illustrated by Dr Caroline Kilduff. Email: <u>caroline.kilduff1@nhs.net</u>

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