

# Introducing the Willesden Community Diagnostic Centre

#### Information for referrers

Willesden Community Diagnostic Centre is focused on helping combat health inequalities in Willesden, with patients able to access diagnostic tests closer to their homes. It aims to reduce waiting times and improve efficiency and accessibility to diagnostic tests. This facility is run by Imperial College Healthcare NHS Trust and uses the same standard of equipment as in our hospitals.

Willesden Community Diagnostic Centre is located on the first floor of:

Willesden Centre for Health and Care Robson Avenue Willesden NW10 3RY



This document outlines the key features of each of the services that will be delivered at the Willesden Community Diagnostic Centre, including:

- tests
- open hours
- referral details
- reporting processes.

The information in here may be updated over time, please refer to our website for further information by scanning the QR code or visiting:

<u>imperial.nhs.uk/our-locations/willesden-community-diagnostic-centre</u>



## **Services at Willesden Community Centre**

The Willesden Community Diagnostic Centre opens on 19 June and we will gradually increase available appointments. This will allow us to ensure our processes are working.

The community diagnostic centre can only accept referrals for routine outpatients who are:

- ambulant (non-electric wheelchairs can be accommodated)
- adult patients (over 18 years of age).

Patients who require hospital transport should be referred to our main hospitals, Charing Cross, Hammersmith or St Mary's.

The community diagnostic centre will accept referrals predominantly from secondary care referrers and from all GPs across north west London however, the referral pathway and reporting will depend on the service – further information on each service is provided:

#### **Cardiology physiology**

Tests	Ambulatory Electrocardiography (Holter)
	12 Lead Electrocardiography (ECG)
	Trans Thoracic Echocardiogram (TTE)
Open hours	Monday to Friday, from 9.00 to 17.00
Referral	GPs should refer via ERS for all cardiology physiology tests.
Donostino	ECG tests are bookable direct, while we currently triage all referrals for TTE and Holter – this means that these tests are not bookable direct to Willesden Community Diagnostic Centre.
Reporting	All results will go back to the referrer (a copy of the report will be sent to the GP).
	Turnaround is a maximum of 10 working days.
Notes	In the event a patient needs an urgent review, and where clinically appropriate, we will refer to secondary care directly – GPs will be notified accordingly.
	Please note we cannot accept stretcher patients.

## Imaging

Tests	Ultrasound (non-obstetrics) from end of July. Plain film x-ray is planned from September.
Open hours	Monday to Friday, from 8.30 to 17.00
Referral	GPs cannot currently refer directly to the Willesden Community Diagnostic Centre for this service. Referrals should be made via Sunquest ICE to one of Imperial College Healthcare hospitals.
	Patients within the Willesden catchment area, who are clinically appropriate, will be offered the option to have their test in the Willesden Community Diagnostic Centre.
Reporting	Back to the referrer – secondary care consultant (Cerner) and GP (ICE).
Notes	Suspected fractures should not be referred to Willesden Community Diagnostic Centre. Instead they should be referred to one of the acute hospitals.

## Phlebotomy

Tests	Special screenings cannot be performed. All other non-urgent
	blood tests can be performed.
Open hours	Monday to Friday, from 9.00 to 17.00
Referral	Blood tests are by appointment only. GPs can make requests for
	tests on Sunquest ICE. Patients or referrers can book the
	appointment time via our website once the request has been
	submitted.
Reporting	Back to the referring clinician.
Notes	Patients should be reminded to bring their referral letter or blood
	tests requests forms with them for all blood tests.

# Respiratory physiology

Tests	This service tests for conditions such as COPD, Asthma, breathlessness via the following tests:  • full lung function tests (lung volumes, gas transfer and spirometry)  • fractional expiratory nitric oxide (FeNo)  • spot check pulse oximetry  • spirometry with bronchodilator  • response (reversibility)  • six-minutes walk test
Open hours	capillary blood gas assessment  Monday to Friday, from 9.00 to 17.00
Referral	GPs cannot currently refer directly to Willesden Community Diagnostic Centre for this service. GPs should continue to refer to outpatients via ERS.
Reporting	Results go back to the secondary care consultant, who will inform patient (a copy of the outcome will be sent to the GP).

### **Future plans**

Key milestones will include:

- Ultrasound imaging will be offered at Willesden Community Diagnostic Centre from end of July 2023 and x-ray imaging from end of September 2023
- Opening of MRI and CT services at Wembley Community Diagnostic Centre
- Opening of Ealing Community Diagnostic Centre
- Additional appointment slots available for direct booking from GPs some services will have these appointment slots bookable online
- Extended opening hours to include evenings and weekends.

#### Further information and contact details

The Willesden Community Diagnostic Centre is run by Imperial College Healthcare NHS Trust.

For more detailed information please see our website by scanning the QR code or visiting: <a href="mailto:imperial.nhs.uk/our-locations/willesden-community-diagnostic-centre">imperial.nhs.uk/our-locations/willesden-community-diagnostic-centre</a>



If you have an enquiry about a referral please contact our referral team by emailing: ICHC-TR.imperialreferrals@nhs.net

For all other enquiries, please contact the GP hotline by calling 020 3313 5060 or email the GP liaison team: <a href="mailto:gpliaison.imperial@nhs.net">gpliaison.imperial@nhs.net</a>