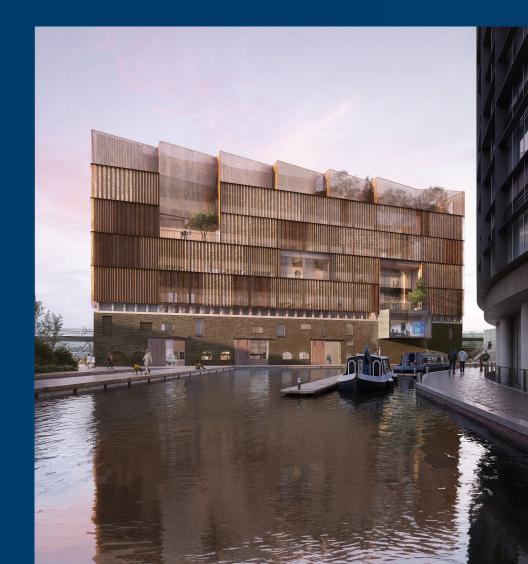
The Fleming Centre

Phase One – Feedback Report July 2025



Engagement in numbers

Throughout our first phase of consultation we have included a topline summary below of our engagement since launching earlier this summer.

82 survey responses

209 attendees across three exhibitions and one online webinar

170 stakeholders
written to and 13
stakeholder
meetings

56 people subscribed for updates

18,735 users
reached on social
media across two
social posts

1,695 visits to the project website

Promoting Phase One consultation

Flyer and press adverts

To promote the consultation widely we undertook various promotional methods

to reach as many people as possible inviting them to take part in our consultation. These methods are set out on the next three slides.



An A5 double-sided flyer promoting the consultation was issued to **11,712 addresses**



A press ad was placed in the **Westminster Extra digital**



A copy of the press ad was placed in the Westminster Extra print



The Fleming Centre

Help shape a new, state-of-the-art research and public engagement hub at St Mary's Hospital.

The Centre is part of the wider Fleming Initiative, established by Imperial College Healthcare and Imperial College London to find solutions to antimicrobial resistance at a global scale.

Without action, we are heading for a post-antibiotic era, where a common nfection or routine surgical procedure could become life-threatening.

You are invited to view our early design plans, speak with the project team ask any questions and let us know what you think

Online webinar - Wednesday 25 June 2025, 6pm - 7pm Design exhibition - The Bays building, St Mary's Hospita

- Thursday 26 June 2025, 12 noon 7pm
- Friday 27 June 2025, 12 noon 7pm







Help shape a new, state-of-the-art research and public engagement hub at St Mary's Hospital You are invited to view our early design plans, speak with the project team, ask any questions and let us know what you think.

Online webinar – Wednesday 25 June 2025, 6pm – 7pm Design exhibition – The Bays building, St Mary's Hospital

- Thursday 26 June 2025, 12 noon 7pm
- Friday 27 June 2025, 12 noon 7pm
- Saturday 28 June 2025, 10am 2pm
- Find out more, view the designs and register for the webinar: www.imperial.nhs.uk/FlemingConsultation



Our vision for the Fleming Centre

The Fleming Centre will be a new, state-of-the-art research and public engagement hub in the Paddington Basin.

The Centre is part of the wider Fleming Initiative, established by Imperial College Healthcare and Imperial College London to find solutions to antimicrobial resistance at a global scale

Without action, we are heading for a post-antibiotic era, where a common infection or routine surgical procedure could become

The Centre will provide a space to bring together researchers partners and the public to combine their shared networks,

The Centre will also have a key role in helping to create new jobs, boost the local economy, and improve the long-term health

The Fleming Centre is due to open in 2028, marking 100 years since the discovery of penicillin, the first antibiotic, by , Sir Alexander Fleming at St Mary's Hospital.

Scan the QR code to visit our website, sign up to our webinar and provide feedback on our early designs

- imperial.redevelopment@nhs.net
- mperial.nhs.uk/FlemingConsultati
- 0800 082 0545

IMPERIAL

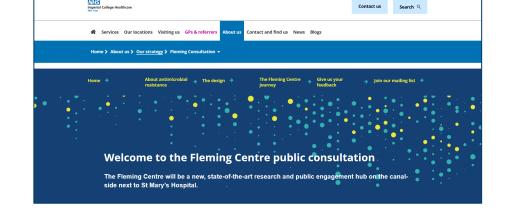




Social media and project website



Promotion on the ICHT Facebook page



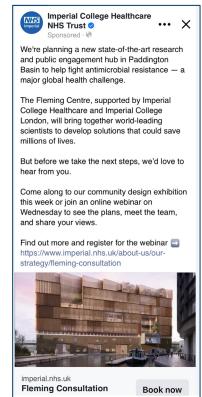


Promotion on the Fleming Initiative X account



A dedicated project website with key information about the proposals and online survey





Imperial College Healthcare NHS Trust
30 June at 15:02 ·
Have your say on the future of the Fleming Centre.

We're planning a world-leading new research and public engagement hub at St Mary's Hospital, focused on tackling antimicrobial resistance – one of the greatest global health threats we face.

focused on tackling antimicrobial resistance – one of the greatest global health threats we face.
You can now view the updated proposals for the Fleming Centre online. We want to hear what you

Visit the consultation website to explore the plans and share your views before Friday 18 July. Find out more and give your feedback.



Press release, online news and staff engagement

A press release sent to multiple architectural and local media outlets and featured in:



- Healthwatch Westminster
- Architects' Journal
- Hyde Park Paddington Group
- E-architect



A staff engagement session held for NHS Trust staff to run through the consultation process and how to get involved June 16, 2025 by Adrian Welch

Fleming Centre St. Mary's Hospital Paddington building, Imperial College Healthcare NHS Trust design

Fleming Centre St. Mary's Hospital, Paddington

post updated 13 June 2025

Feedback invited on early designs for the Fleming Centre at St Mary's Hospital

Design: Stanton Williams Architects

Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre – a new, state-of-the-art research and public engagement hub at St Mary's Hospital.

Fleming Centre: Public Consultation

Mary's Hospital in Paddington

Thursday 26 June – 12-7pm
Friday 27 June – 12-7pm
Saturday 28 June – 10-2pm

Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre – a new, state-of-the-art research and public engagement hub at St

The Trust announced in January 2025 that Stanton Williams had been selected to design the Fleming Centre, following a RIBA competition and three-day public exhibition in

November 2024. This event showcased five concept designs from five shortlisted architects and feedback from over 300 visitors and 100 written responses helped guide

Patients and the public are invited to view the early designs and feedback online from 13 June. They can also attend an exhibition in the proposed location for the Fleming Centre or join an online webinar, where members of the project team, including (on Thursday and Saturday) architects Stanton Williams, will be on hand to answer



Hyde Park

Posters, survey and invitations

Posters placed in seven key locations close to the site including:

- Market Chemist
- Edgware Road Post Office
- The Paddington Library
- St Mary's Hospital Reception and A&E
- Devonshire Pharmacy
- Point A Hotel
- Apek Pharmacy

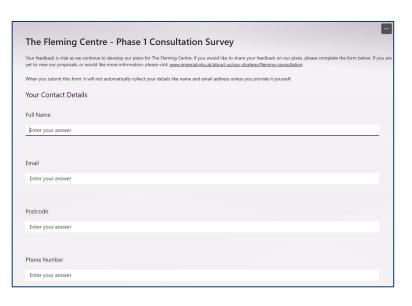


A **survey launched online** allowing the community to share feedback digitally



Emails sent to 170 stakeholders inviting them to take part in the consultation





Engagement events

Summary of events

We held a mixture of online and in-person events showcasing our plans for the Fleming Centre.

This included:

Three in-person events - 178 attendees in total

- Thursday 26 June 12pm 7pm 64 attendees
- Friday 27 June 12pm 7pm 81 attendees
- Saturday 28 June 10am 2pm 33 attendees



- Wednesday 25 June 6pm 7pm
- 64 people registered







In-person events

The main feedback themes from the conversations had at the in-person events include:



Positive comments relating to the design of the Fleming Centre including its inclusivity and collaborative layout, the 'veil' and retention of the Bays building



Queries relating to the cobbled footpath, lighting, access and entrance points around the Fleming Centre



Questions around AMR and the project's relationship to St Mary's Hospital



Requests for information on who will occupy the different levels and where the public has access to



Questions relating to the timeline for delivery and construction



Recognition of the site's connectivity and suggestions for wayfinding, accessibility and inclusivity

Feedback from the online webinar

As part of the engagement exercise, we held one virtual webinar on Wednesday 25 June 6pm to 7pm. Attendees were given the opportunity to ask questions and make comments. We have included a summary of these on this slide.

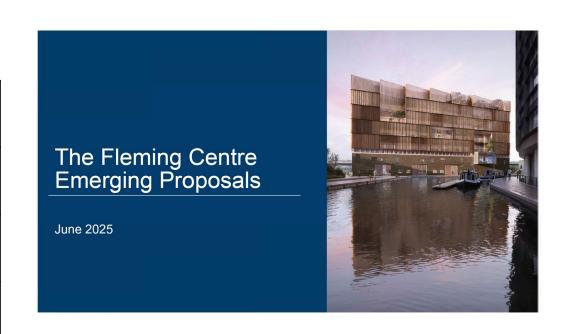
Online webinar Wednesday 25 June 6pm – 7pm

Will the building incorporate bird boxes, bat boxes and green walls to promote wildlife?

Concern for construction disruption along Paddington Basin

Question surrounding the height of the building and whether it can be increased

Will the centre only address AMR or support the broader innovation ecosystem across north west London



Stakeholder meetings

In total the Trust met with 13 key stakeholders. The meetings that took place in June were held at the Bays to walk attendees through the exhibition materials and vision for the Fleming Centre.

Date	Attendees	
Monday 24 March	Kler Manjit – TfL Lead Project Engineer	
Wednesday 2 April	Meeting with Canal and River Trust Waterways	
Friday 11 April	Network Rail	
Tuesday 24 June	 Paul Craven – Imperial College Healthcare Trust Councillor Paul Dimoldenberg – Lord Mayor, Hyde Park ward Jazz Thind – Imperial College Healthcare Trust 	
Wednesday 25 June	 Professor Deborah Ashby – Imperial College London Matthew Swindells – Former Chair of North West London Acute Trusts Joanna Turner – Westminster City Council 	
Thursday 26 June	 Zohra Davis – Mental Health Coordinator Linda Burke – ICHT Non-Executive Director 	
Friday 27 June	Councillor Judith Southern – Westminster City Council, Hyde Park ward	
Friday 25 July	Hugh Pearman – Interland Waterways Association	



Collecting feedback

Collecting feedback

Respondents were able to provide feedback on the proposals through a variety of methods, including:

- Public survey on the consultation website and available as a hard copy to fill out at the in-person events
- Public email and freephone advertised on all engagement materials
- No emails received
- No phone calls were received
- In-person conversations and questions asked at events
- 3 in-person consultation events
- 1 online webinar
- 209 total attendees



Imperial College Healthcare

Welcome - we'll be getting started soon

- Your audio and video is automatically turned off and will remain off throughout the webinar.
- · On the screen, you can see the panellists from the project team.
- This meeting will be recorded, purely for reference and reporting purposes and won't be shared outside of the project team.
- There will be a Q&A session at the end. If you have a question, please type it in the Q&A box at any time and we will answer these at the end.
- If you have any technical issues, please message us through the chat box / Q&A or email <u>imperial.redevelopment@nhs.net</u>

Full name
Email
Postcode
Phone number
agree to be contacted and kept up to date about the proposals for The Fleming Cent ☐ Yes
□ No
Q1: Do you support the delivery of the Fleming Centre at the Bays building?
□ Strongly support
□ Support
□ Neutral/Unsure
□ Unsupportive
☐ Do not support at all
Q2: How often do you visit Paddington Basin?
□ Every day
□ Every week
□ Every month
□ A few times a year
□ Never
Q3: We want everyone to benefit from The Fleming Centre. Which of the following wo you like to see included at the new building? (please tick all that apply)
☐ Employment and training opportunities
□ A new public café on the canal
☐ Better public routes with planting and greenery
☐ Outdoor seating space
☐ Learning and collaboration opportunities
Other:



Summary of key feedback themes



All respondents support the delivery of the Fleming Centre



90% of respondents support the sustainability features of the new Centre



Respondents would like to see

employment / training and learning /

collaboration opportunities in the new

Centre and more information on how

these will be accessible for local people



71% of respondents support the proposed design retaining original aspects of the Bays in the new Centre



Respondents would like to see better public routes with planting and greenery and outdoor seating space



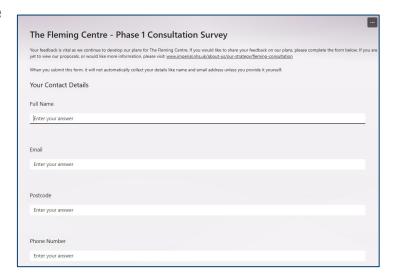
Respondents would like to see enhancements to the canal basin including a new public café





Survey summary

- A total of 82 surveys were received during the engagement period.
- 55 physical forms handed in across 3 in-person events
- 27 digital forms complete



Have your say - Phase 1 consultation survey	
Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would	Q4: What would you like to see included that would improve the immediate surrounding area? (please tick all that apply)
like to share your feedback on our plans, please complete the form below.	 ☐ Improved lighting surrounding the Bays building ☐ Improved signage and wayfinding
Full name	☐ Better public routes with planting and greenery ☐ Enhancement of the canal basin
Email	Other:
Postcode	Q5: To what extent do you support the proposed sustainability features of the new Fleming
Phone number	Centre? □ Strongly support
I agree to be contacted and kept up to date about the proposals for The Fleming Centre	☐ Support ☐ Neutral/Unsure ☐ Do not support
□Yes □ No	Please explain your answer below (optional)
Q1: Do you support the delivery of the Fleming Centre at the Bays building?	
□ Support □ Neutral/Unsure	Q6: To what extent do you support the proposed design retaining original aspects of the Bays building in the new Centre?
□ Unsupportive	□ Strongly support □ Support
□ Do not support at all	□ Neutral/Unsure
Q2: How often do you visit Paddington Basin?	☐ Do not support
□ Every day □ Every week	Please explain your answer below (optional)
□ Every month	
□ A few times a year □ Never	Q7: Do you have any additional comments you would like to share, or do you have any questions?
Q3: We want everyone to benefit from The Fleming Centre. Which of the following would you like to see included at the new building? (please tick all that apply)	
□ Employment and training opportunities □ A new public café on the canal	
□ Better public routes with planting and greenery	
□ Outdoor seating space	
☐ Learning and collaboration opportunities Other:	
IMPERIAL FLEMING Imperial College Healthcare	
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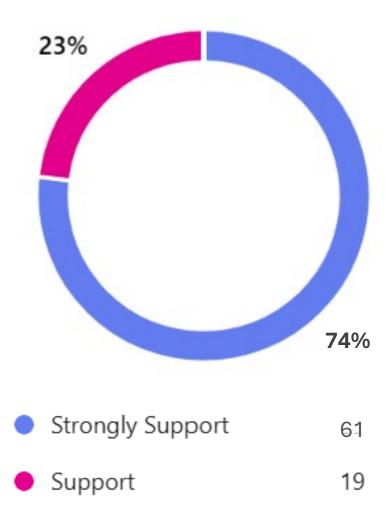
Survey results

Q1: Do you support the delivery of the Fleming Centre at the Bays building?

In response to Question 1:

- 74% (61) of respondents strongly support the delivery of the Fleming Centre at the Bays building
- 23% (19) also support the proposals
- 3% (2) left this question blank

No respondents are unsupportive.



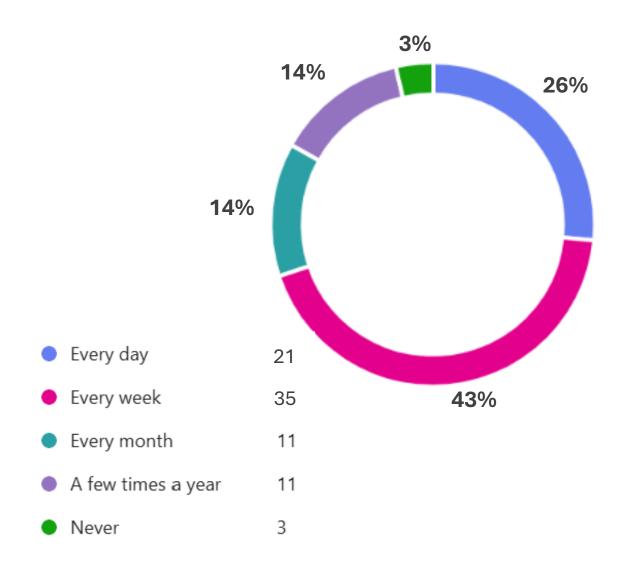
Q2: How often do you visit Paddington Basin?

In response to Question 2:

 43% (35) of respondents visit Paddington Basin every week

- **26%** (21) visit every day
- **14%** (11) visit every month
- **14**% (11) visit a few times a year
- 3% (3) never visit Paddington Basin

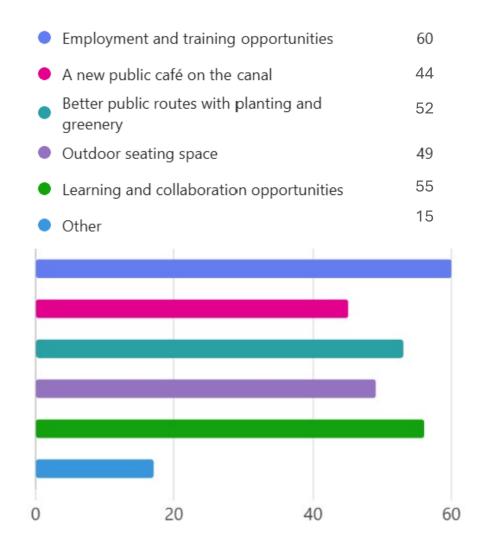
1 respondent left this question blank



Q3: We want everyone to benefit from The Fleming Centre. Which of the following would you like to see included at the new building? (multiple choice question - please note some respondents ticked more than one answer)

In response to Question 3:

- Employment and training opportunities was ticked 60 times (22%)
- Learning and collaboration opportunities was ticked 55 times (20%)
- Better public routes with planting and greenery was ticked 52 times (19%)
- Outdoor seating space was ticked 49 times (18%)
- A new public café on the canal was ticked 44 times (16%)
- Other was ticked 15 times (5%)
- 'Other' answers include: Prayer area, clinical trials unit, space for community gatherings and students, mooring for canal boats, fully accessible, AMR museum, a way to celebrate the site's heritage, inclusion of local creatives, support for reusing materials

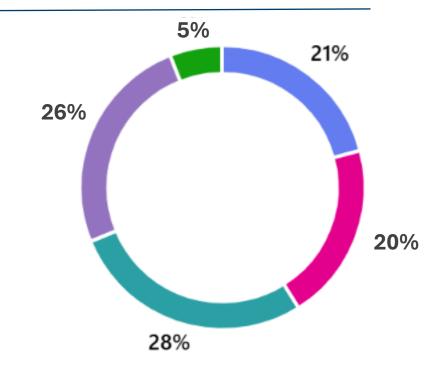


Q4: What would you like to see included that would improve the immediate surrounding area? (multiple choice question - please note some respondents

ticked more than one answer)

In response to Question 4:

- 56 respondents (28%) would like to see better public routes with planting and greenery
- 51 respondents (26%) would like to see enhancement to the canal basin
- 42 respondents (21%) would like to see improved lighting surrounding the Bays building
- 40 respondents (20%) would like to see improved signage and wayfinding
- 9 respondents (5%) ticked 'Other'
- 'Other' responses include: removing the cobbles, providing better patient experiences, improve connections surrounding the canal, improve the area for workers and visitors and provide seating



Improved lighting surrounding the Bays building

42

40

56

51

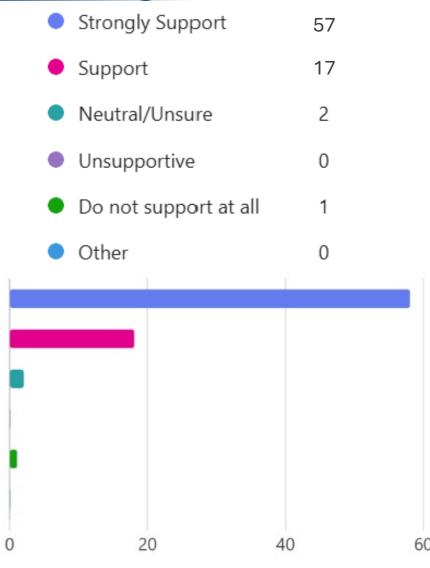
9

- Improved signage and wayfinding
- Better public routes with planting and greenery
- Enhancement to the canal basin
- Other

Q5: To what extent do you support the proposed sustainability features of the new Fleming Centre?

In response to Question 5:

- 70% (57) strongly support the proposed sustainability features of the new centre
- 21% (17) support
- 2% (2) are neutral / unsure
- 1% (1) do not support these at all
- 6% (5) left this question blank
- No respondents ticked unsupportive



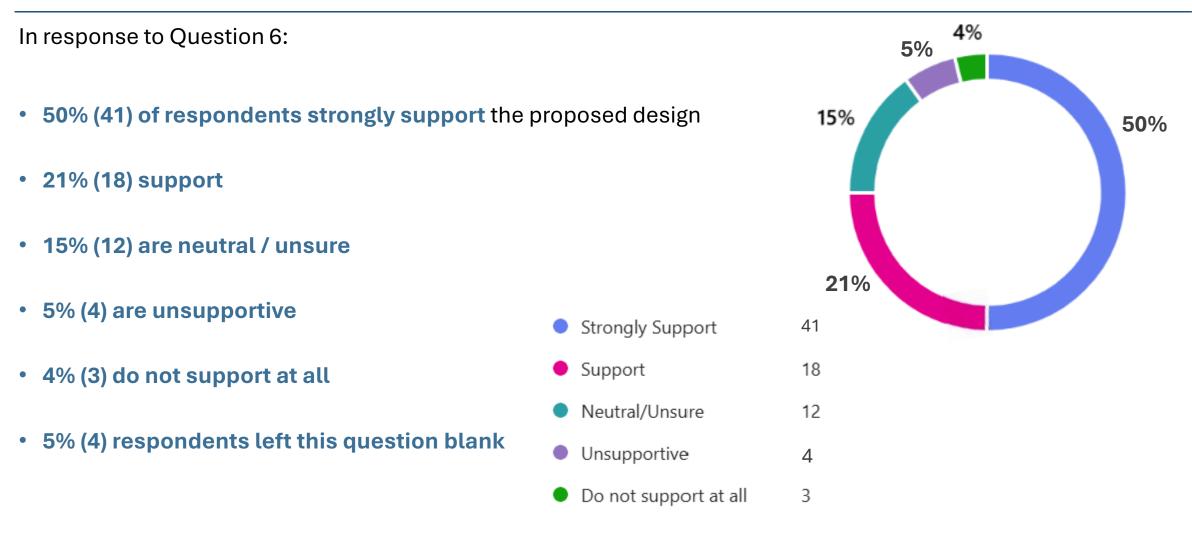
Q5 continued: Please explain your answer

Reasons include:

- Support for retaining the Bays core structures
- Support for sustainable design
- Support for the building improving the surrounding area
- Comment for more greenery
- Recognition of the community benefits associated with the design

"I cannot see any cons with this project at all only pros." "I would love to see more greenery I like that the existing buildings will be integrated into the architecture" "Great to use the existing Bays buildings"

Q6: To what extent do you support the proposed design retaining original aspects of the Bays building in the new Centre?



Q6 continued: Please explain your answer

In response to Question 6:

- Comment to demolish the existing structure
- Comment supporting the history of the building
- Comment to reduce disruption to the surrounding area
- Comment to compliment the surrounding architecture





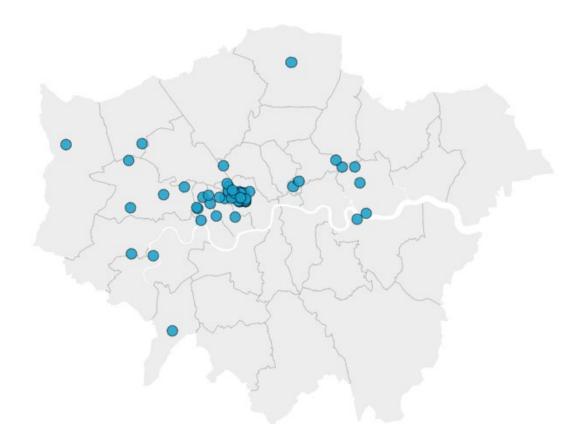
Q7: Do you have any additional comments you would like to share, or do you have any questions?

Comment	Count
General supportive comment	7
General support of the scheme's design	5
Positive comment regarding the project's engagement with the community	5
Question regarding construction management	2
Comment for a more innovative design	2
Positive comment regarding the exhibition and friendly and knowledgeable team	2
Comment to include features to promote local wildlife	1
Question regarding types of future jobs	1
Positive comment for development on this site	1
Comment to include local art in the plans	1
Comment for more updates to hospital staff relating to the project	1
Comment for the project to make the area feel safer	1
Question relating to the cobblestone path	1

Demographic questions

Postcodes

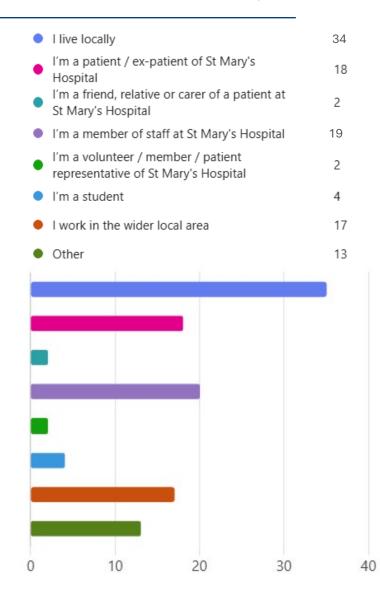
Of the 67 respondents that provided their postcode, 56% (38) of respondents are situated within the borough of Westminster and the remaining respondents are situated sporadically towards the east and west of London.



What is your relationship with the local area?

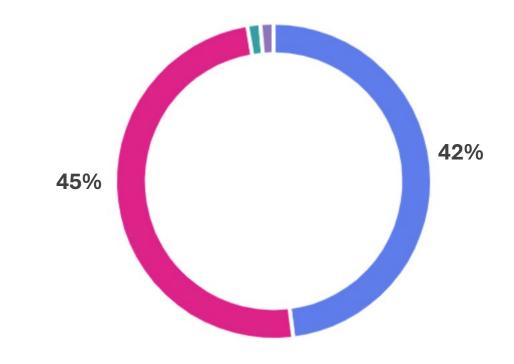
(multiple choice question - please note some respondents ticked more than one answer)

- 31% of respondents live locally
- 17% are a St Mary's Hospital staff member
- 16% are either a current or ex St Mary's Hospital patient
- 16% work in the wider local area
- 12% ticked 'Other'. Responses include Imperial academic visitor, St Mary's Hospital patient representative, visitor from abroad, Hyde Park ward councillor, based in Stratford and Cambridge, Paddington visitor, canal boat owner
- 4% are students
- 2% are a friend, relative or carer of a patient at St Mary's Hospital
- 2% are either a volunteer / member / patient representative of St Mary's Hospital



Gender

- 45% (37) of respondents are female
- 42% (34) of respondents are male
- 1% (1) of respondents prefer to self describe
- 1% (1) of respondents prefer not to state
- 11% (9) of respondents left this question blank

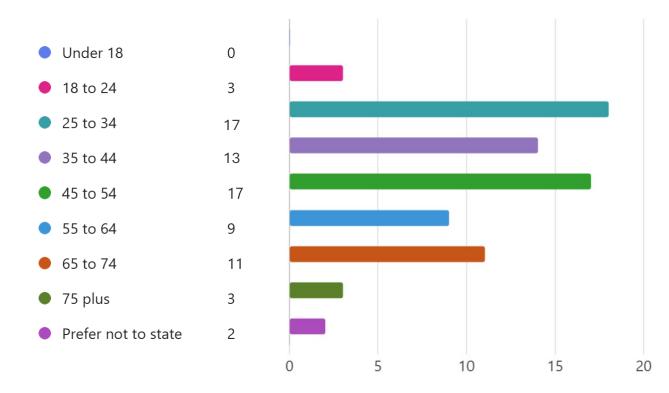


	Male	3
•	Female	3
•	Prefer not to state	1
•	Prefer to self describe - please specify below under 'Other'	1

Other

Age

- 21% (17) of respondents are aged between 25 to
 34
- 21% (17) are aged between 45 to 54
- 16% (13) are aged 35 to 44
- 13% (11) are aged between 65 to 74
- 11% (9) are aged between 55 to 64
- 4% (3) are aged between 18 to 24
- 4% (3) are aged between 75 plus
- 2% (2) preferred not to state
- 8% (7) left this question blank



Ethnicity

Ethnicity	Count
White – English / Welsh / Scottish / Irish / British	49
Any other White background	12
Any other Asian background	5
Asian / Asian British - Indian	4
Asian / Asian British – Chinese	4
Black / Black British - African	3
Any other mixed / multiple ethnic background	2
Mixed / multiple ethnic groups – White and Asian	1
Other ethnic group - Arab	1
Any other ethnic group	1
Mixed / multiple ethnic groups – White and Black Caribbean	0
Mixed / multiple ethnic groups – White and Black African	0
Black / Black British – Caribbean	0
Any other Black background	0
Asian / Asian British – Pakistani	0
Asian / Asian British – Bangladeshi	0
White – Gypsy or Irish Traveller	0

Next steps

Next steps

- 1. Consultation feedback window closed on Friday 18th July
- 2. Project team to carefully review all feedback received and use it to progress the designs
- 3. Community update shared with the community, available to view on the website
- 4. Preparation for Phase Two consultation which is due to take place in Autumn 2025

Thank you for taking part in our first phase of public consultation.

We look forward to seeing you again in Autumn.

Get in touch



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