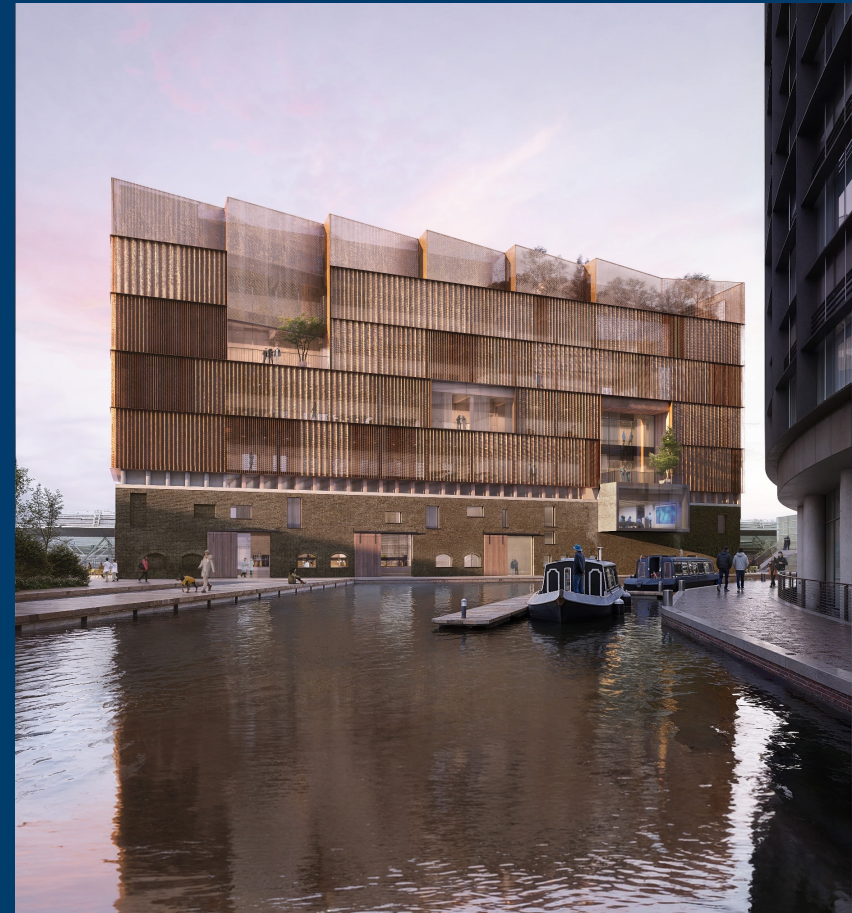


The Fleming Centre

Phase One – Feedback Report

July 2025



Engagement in numbers

Throughout our first phase of consultation we have included a topline summary below of our engagement since launching earlier this summer.

82 survey
responses

209 attendees across
three exhibitions and
one online webinar

170 stakeholders
written to and **13**
stakeholder
meetings

56 people
subscribed for
updates

18,735 users
reached on social
media across two
social posts

1,695 visits to
the project
website

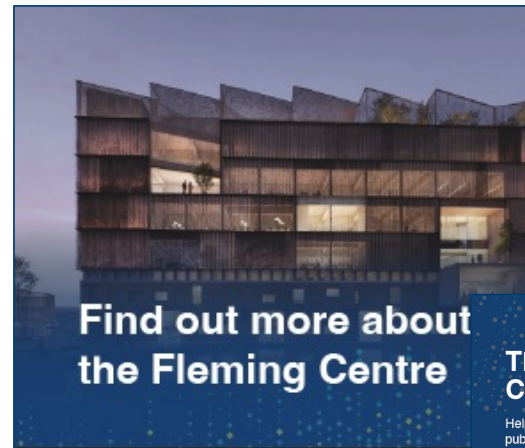
Promoting Phase One consultation

Flyer and press adverts

To promote the consultation widely we undertook various promotional methods to reach as many people as possible inviting them to take part in our consultation. These methods are set out on the next three slides.



An A5 double-sided flyer promoting the consultation was issued to **11,712 addresses**



A press ad was placed in the **Westminster Extra digital**



A copy of the press ad was placed in the **Westminster Extra print**



Social media and project website



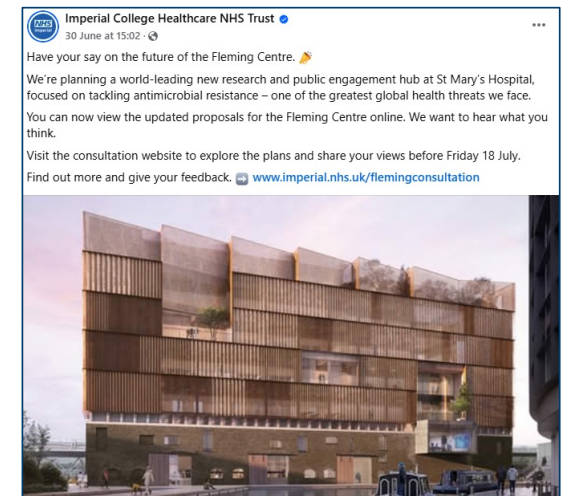
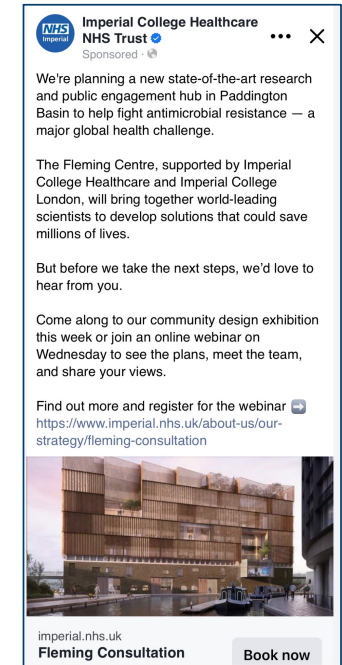
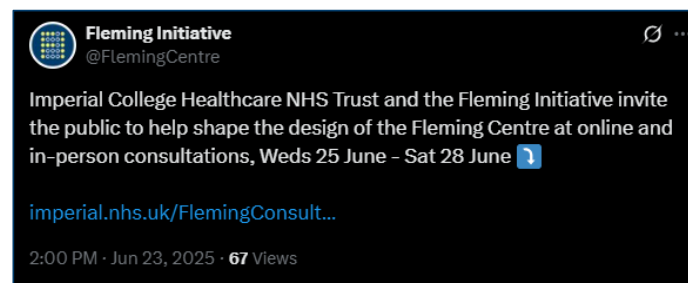
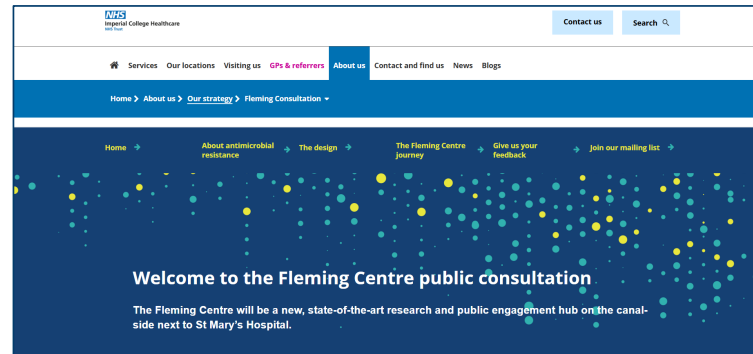
Promotion on the **ICHT**
Facebook page



Promotion on the **Fleming**
Initiative X account



A dedicated project website
with key information about the
proposals and online survey



Press release and online news



A press release sent to multiple architectural and local media outlets and featured in:

- Healthwatch Westminster
- Architects' Journal
- Hyde Park Paddington Group
- E-architect

The screenshot shows the Healthwatch Westminster website. At the top, there is a navigation bar with links: 'Have your say', 'News & reports', 'Get involved', 'What we do', and 'Advice & information'. A search bar and a 'Contact us' button are also present. The main content area features a large banner for a 'Fleming Centre, St Mary's Hospital: public consultation' event. The banner includes a date '25 June 2025' and a description of the event as a community event. Below the banner, there is a section titled 'About this event' which provides details about the Fleming Centre and the public consultation process. A 'Share this article' section with social media icons is also visible.

healthwatch Westminster

English Contact us

Have your say News & reports Get involved What we do Advice & information Search

25 June 2025

Fleming Centre, St Mary's Hospital: public consultation

Community events

📍 The Bays Building, St Mary's Hospital, Praed St, London W2 1NY

📅 Wednesday 25th June, 2025 - 18:00 to 19:00

About this event

The Fleming Centre will be a new, state-of-the-art research and public engagement hub on the canal-side next to St Mary's Hospital.

The Centre is part of the wider Fleming Initiative, established jointly by Imperial College Healthcare and Imperial College London to find equitable solutions to **antimicrobial resistance** at a global scale.

It will be a space bringing together researchers, policymakers, clinicians, behavioural experts, commercial partners and the public to combine their shared networks, expertise and skills to tackle antimicrobial resistance.

Past event

Share this article

✕

Facebook

LinkedIn

Email

The screenshot shows a news article from June 16, 2025, by Adrian Welch. The article is titled 'Fleming Centre St. Mary's Hospital, Paddington' and is dated 'post updated 13 June 2025'. The article mentions 'Feedback invited on early designs for the Fleming Centre at St Mary's Hospital' and 'Design: Stanton Williams Architects'. It states that Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre, a new, state-of-the-art research and public engagement hub at St Mary's Hospital. An image of the proposed building is shown at the bottom.

June 16, 2025 by [Adrian Welch](#)

Fleming Centre St. Mary's Hospital Paddington building, Imperial College Healthcare NHS Trust design

Fleming Centre St. Mary's Hospital, Paddington

post updated 13 June 2025

Feedback invited on early designs for the Fleming Centre at St Mary's Hospital

Design: Stanton Williams Architects

Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre – a new, state-of-the-art research and public engagement hub at St Mary's Hospital.

The screenshot shows a news article from June 13, 2025, titled 'Fleming Centre: Public Consultation'. The article mentions that Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre, a new, state-of-the-art research and public engagement hub at St Mary's Hospital in Paddington. It states that the Trust announced in January 2025 that Stanton Williams had been selected to design the Fleming Centre, following a RIBA competition and three-day public exhibition in November 2024. The event showcased five concept designs from five shortlisted architects and feedback from over 300 visitors and 100 written responses helped guide the final selection. Patients and the public are invited to view the early designs and [feedback online from 13 June](#). They can also attend an exhibition in the proposed location for the Fleming Centre or join an online webinar, where members of the project team, including (on Thursday and Saturday) architects Stanton Williams, will be on hand to answer questions. The article lists the following dates and times for the public consultation:

- Thursday 26 June – 12-7pm
- Friday 27 June – 12-7pm
- Saturday 28 June – 10-2pm

Hyde Park Paddington

Published

13 June 2025

Share

f t

Fleming Centre: Public Consultation

Imperial College Healthcare NHS Trust is inviting the public to help shape the design of the Fleming Centre – a new, state-of-the-art research and public engagement hub at St Mary's Hospital in Paddington.

The Trust announced in January 2025 that Stanton Williams had been selected to design the Fleming Centre, following a RIBA competition and three-day public exhibition in November 2024. This event showcased five concept designs from five shortlisted architects and feedback from over 300 visitors and 100 written responses helped guide the final selection.

Patients and the public are invited to view the early designs and [feedback online from 13 June](#). They can also attend an exhibition in the proposed location for the Fleming Centre or join an online webinar, where members of the project team, including (on Thursday and Saturday) architects Stanton Williams, will be on hand to answer questions.

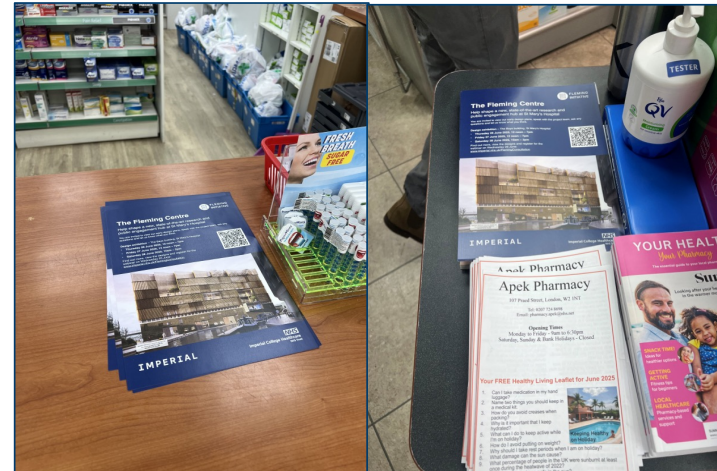
- Thursday 26 June – 12-7pm
- Friday 27 June – 12-7pm
- Saturday 28 June – 10-2pm

Posters, survey and invitations



Posters placed in seven key locations close to the site including:

- Market Chemist
- Edgware Road Post Office
- The Paddington Library
- St Mary's Hospital Reception and A&E
- Devonshire Pharmacy
- Point A Hotel
- Apek Pharmacy



A **survey launched online** allowing the community to share feedback digitally



Emails sent to 170 stakeholders inviting them to take part in the consultation

The Fleming Centre - Phase 1 Consultation Survey

Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would like to share your feedback on our plans, please complete the form below. If you are yet to view our proposals, or would like more information, please visit: www.imperial.nhs.uk/about-us/our-strategy/fleming-consultation

When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself.

Your Contact Details

Full Name

Email

Postcode

Phone Number

Engagement events

Summary of events

We held a mixture of online and in-person events showcasing our plans for the Fleming Centre.

This included:

Three in-person events - 178 attendees in total

- Thursday 26 June 12pm – 7pm 64 attendees
- Friday 27 June 12pm – 7pm 81 attendees
- Saturday 28 June 10am – 2pm 33 attendees

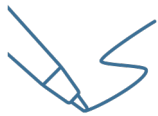
One online webinar - 31 attendees in total

- Wednesday 25 June 6pm – 7pm
- 64 people registered



In-person events

The main feedback themes from the conversations had at the in-person events include:



Positive comments relating to the design of the Fleming Centre including its inclusivity and collaborative layout, the 'veil' and retention of the Bays building



Questions around AMR and the project's relationship to St Mary's Hospital



Questions relating to the timeline for delivery and construction



Queries relating to the cobbled footpath, lighting, access and entrance points around the Fleming Centre



Requests for information on who will occupy the different levels and where the public has access to



Recognition of the site's connectivity and suggestions for wayfinding, accessibility and inclusivity

Feedback from the online webinar

As part of the engagement exercise, we held one virtual webinar on Wednesday 25 June 6pm to 7pm. Attendees were given the opportunity to ask questions and make comments. We have included a summary of these on this slide.

Online webinar Wednesday 25 June 6pm – 7pm
Will the building incorporate bird boxes, bat boxes and green walls to promote wildlife?
Concern for construction disruption along Paddington Basin
Question surrounding the height of the building and whether it can be increased
Will the centre only address AMR or support the broader innovation ecosystem across north west London



Stakeholder meetings

In total the Trust met with **13 key stakeholders**. The meetings that took place in June were held at the Bays to walk attendees through the exhibition materials and vision for the Fleming Centre.

Date	Attendees
Monday 24 March	<ul style="list-style-type: none">• Kler Manjit – TfL Lead Project Engineer
Wednesday 2 April	<ul style="list-style-type: none">• Meeting with Canal and River Trust Waterways
Friday 11 April	<ul style="list-style-type: none">• Network Rail
Tuesday 24 June	<ul style="list-style-type: none">• Paul Craven – Imperial College Healthcare Trust• Councillor Paul Dimoldenberg – Lord Mayor, Hyde Park ward• Jazz Thind – Imperial College Healthcare Trust
Wednesday 25 June	<ul style="list-style-type: none">• Professor Deborah Ashby – Imperial College London• Matthew Swindells – Former Chair of North West London Acute Trusts• Joanna Turner – Westminster City Council
Thursday 26 June	<ul style="list-style-type: none">• Zohra Davis – Mental Health Coordinator• Linda Burke – ICHT Non-Executive Director
Friday 27 June	<ul style="list-style-type: none">• Councillor Judith Southern – Westminster City Council, Hyde Park ward
Friday 25 July	<ul style="list-style-type: none">• Hugh Pearman – Interland Waterways Association



Collecting feedback

Collecting feedback

Respondents were able to provide feedback on the proposals through a variety of methods, including:

- **Public survey** on the consultation website and available as a hard copy to fill out at the in-person events
- **Public email and freephone** advertised on all engagement materials
- **X emails received**
- **No phone calls** were received
- **In-person conversations and questions** asked at events
- **3** in-person consultation events
- **1** online webinar
- **209** total attendees



The Fleming Centre - Phase 1 Consultation Survey

Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would like to share your feedback on our plans, please complete the form below. If you are yet to view our proposals, or would like more information, please visit: www.imperial.nhs.uk/about-us/our-strategy/fleming-consultation

When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself.

Your Contact Details

Full Name

Enter your answer

Email

Enter your answer

Welcome – we'll be getting started soon

- Your audio and video is automatically turned off and will remain off throughout the webinar.
- On the screen, you can see the panellists from the project team.
- This meeting will be recorded, purely for reference and reporting purposes and won't be shared outside of the project team.
- There will be a Q&A session at the end. If you have a question, please type it in the Q&A box at any time and we will answer these at the end.
- If you have any technical issues, please message us through the chat box / Q&A or email imperial.redevelopment@nhs.net

NHS
Imperial College Healthcare
NHS Trust

Have your say – Phase 1 consultation survey

Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would like to share your feedback on our plans, please complete the form below.

Full name

Email

Postcode

Phone number

I agree to be contacted and kept up to date about the proposals for The Fleming Centre

☐ Yes

☐ No

Q1: Do you support the delivery of the Fleming Centre at the Bays building?

☐ Strongly support

☐ Support

☐ Neutral/Unsure

☐ Unsupportive

☐ Do not support at all

Q2: How often do you visit Paddington Basin?

☐ Every day

☐ Every week

☐ Every month

☐ A few times a year

☐ Never

Q3: We want everyone to benefit from The Fleming Centre. Which of the following would you like to see included at the new building? (please tick all that apply)

☐ Employment and training opportunities

☐ A new public cafe on the canal

☐ Better public routes with planting and greenery

☐ Outdoor seating space

☐ Learning and collaboration opportunities

Other:

IMPERIAL

**FLEMING
INITIATIVE**

NHS
Imperial College Healthcare
NHS Trust



Summary of key feedback themes



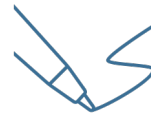
All respondents support the delivery of the Fleming Centre



90% of respondents support the sustainability features of the new Centre



Respondents would like to see **employment / training and learning / collaboration opportunities** in the new Centre and more information on how these will be accessible for local people



71% of respondents support the proposed design retaining original aspects of the Bays in the new Centre



Respondents would like to see **better public routes with planting and greenery and outdoor seating space**



Respondents would like to see **enhancements to the canal basin including a new public café**

"I strongly support this project and I look forward to the opening of the Fleming Centre."

"This will be ground breaking, 1000s of deaths a year are preventable. We need to support this!"

Survey summary

- **A total of 82 surveys** were received during the engagement period.
- **55 physical forms** handed in across 3 in-person events
- **27 digital forms** complete

The Fleming Centre - Phase 1 Consultation Survey

Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would like to share your feedback on our plans, please complete the form below. If you are yet to view our proposals, or would like more information, please visit: www.imperial.nhs.uk/about-us/our-strategy/fleming-consultation

When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself.

Your Contact Details

Full Name
Enter your answer

Email
Enter your answer

Postcode
Enter your answer

Phone Number
Enter your answer

Have your say – Phase 1 consultation survey

Your feedback is vital as we continue to develop our plans for The Fleming Centre. If you would like to share your feedback on our plans, please complete the form below.

Full name

Email

Postcode

Phone number

I agree to be contacted and kept up to date about the proposals for The Fleming Centre
☐ Yes
☐ No

Q1: Do you support the delivery of the Fleming Centre at the Bays building?
☐ Strongly support
☐ Support
☐ Neutral/Unsure
☐ Unsupportive
☐ Do not support at all

Q2: How often do you visit Paddington Basin?
☐ Every day
☐ Every week
☐ Every month
☐ A few times a year
☐ Never

Q3: We want everyone to benefit from The Fleming Centre. Which of the following would you like to see included at the new building? (please tick all that apply)
☐ Employment and training opportunities
☐ A new public café on the canal
☐ Better public routes with planting and greenery
☐ Outdoor seating space
☐ Learning and collaboration opportunities
Other: _____

Q4: What would you like to see included that would improve the immediate surrounding area? (please tick all that apply)
☐ Improved lighting surrounding the Bays building
☐ Improved signage and wayfinding
☐ Better public routes with planting and greenery
☐ Enhancement of the canal basin
Other: _____

Q5: To what extent do you support the proposed sustainability features of the new Fleming Centre?
☐ Strongly support
☐ Support
☐ Neutral/Unsure
☐ Do not support

Please explain your answer below (optional)

Q6: To what extent do you support the proposed design retaining original aspects of the Bays building in the new Centre?
☐ Strongly support
☐ Support
☐ Neutral/Unsure
☐ Do not support

Please explain your answer below (optional)

Q7: Do you have any additional comments you would like to share, or do you have any questions?

About you

What is your relationship with the local area?
☐ I live locally
☐ I'm a patient / ex-patient of St Mary's Hospital
☐ I'm a friend, relative or carer of a patient at St Mary's Hospital
☐ I'm a member of staff at St Mary's Hospital
☐ I'm a volunteer / member / patient representative of St Mary's Hospital
☐ I'm a student
☐ I work in the wider local area
Other: _____

What is your gender?
☐ Male
☐ Female
☐ Prefer not to state
☐ Prefer to self-describe - please specify below

Which age group do you belong to?
☐ Under 18
☐ 18 to 24
☐ 25 to 34
☐ 35 to 44
☐ 45 to 54
☐ 55 to 64
☐ 65 to 74
☐ 75 plus
☐ Prefer not to state

How would you describe your ethnic background?
☐ Asian/Asian British
☐ Indian
☐ Pakistani
☐ Bangladeshi
☐ Chinese
☐ Any other Asian background, please describe: _____
☐ Black/Black British
☐ African
☐ Caribbean
☐ Any other Black background, please describe: _____

Continued overleaf

☐ Mixed/Multiple ethnic groups
☐ White and Black Caribbean
☐ White and Black African
☐ White and Asian
☐ Any other Mixed/Multiple ethnic background, please describe: _____

☐ Other ethnic group
☐ Arab
☐ Any other ethnic group, please describe: _____

☐ White
☐ English/Welsh/Scottish/Irish/British
☐ Gypsy or Irish Traveller
☐ Any other White background, please describe: _____

☐ Prefer not to say

LCA is our community engagement specialist and is supporting us on our community consultation for this project. As part of this, LCA will be the controller of your personal information, and by filling out this form you consent to LCA's privacy policy. For more information on how LCA will use your personal information, please visit: <https://lca.co.uk/privacy-policy/>

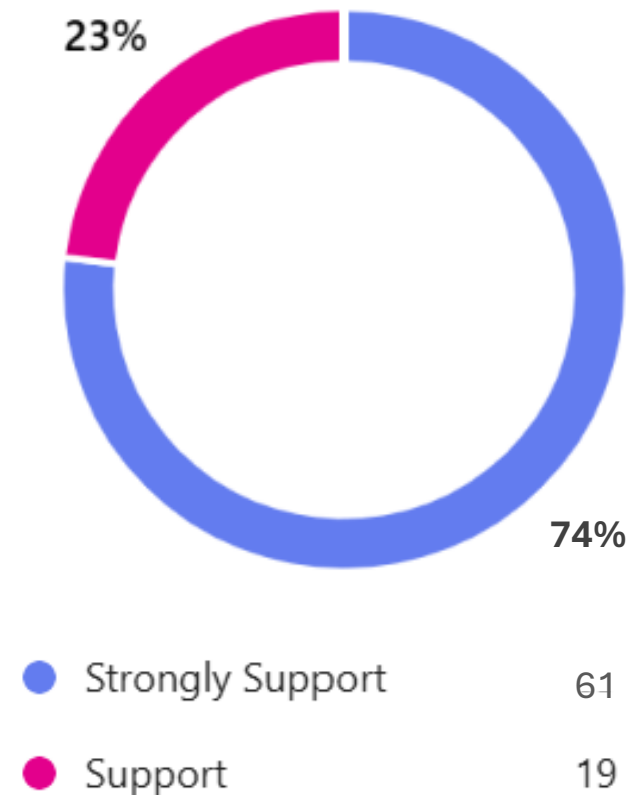
Survey results

Q1: Do you support the delivery of the Fleming Centre at the Bays building?

In response to Question 1:

- **74%** (61) of respondents **strongly support** the delivery of the Fleming Centre at the Bays building
- **23%** (19) also **support** the proposals
- **3%** (2) left this question blank

No respondents are unsupportive.

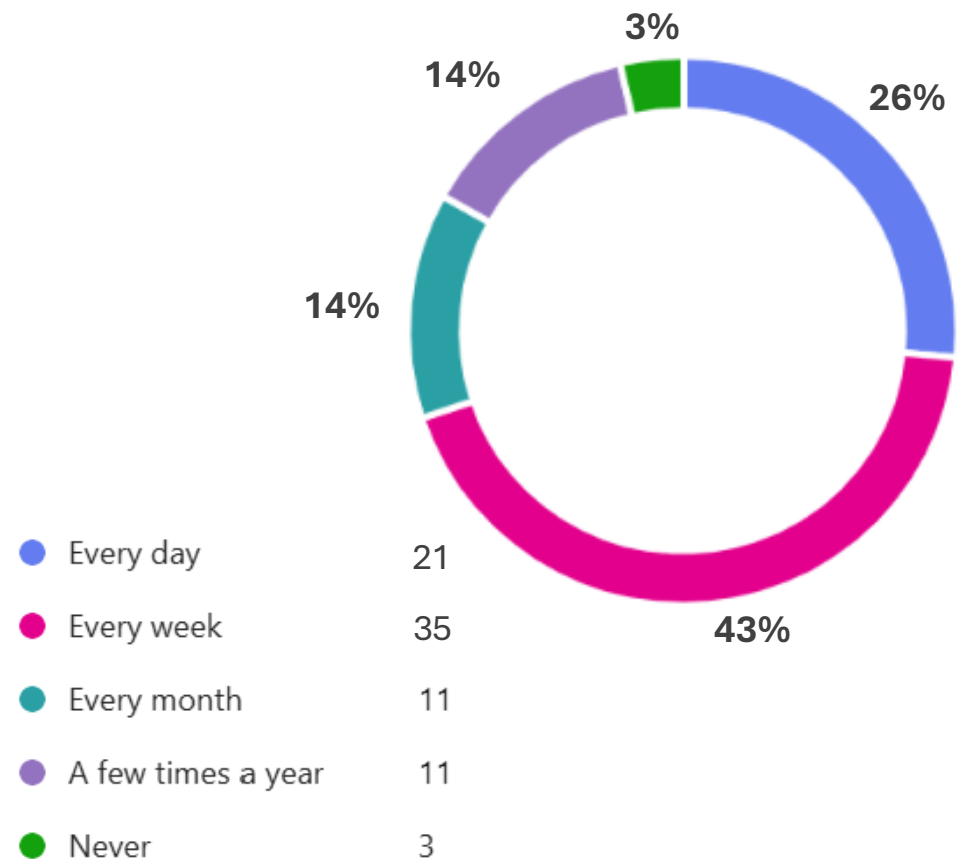


Q2: How often do you visit Paddington Basin?

In response to Question 2:

- **43%** (35) of respondents visit Paddington Basin every week
- **26%** (21) visit every day
- **14%** (11) visit every month
- **14%** (11) visit a few times a year
- **3%** (3) never visit Paddington Basin

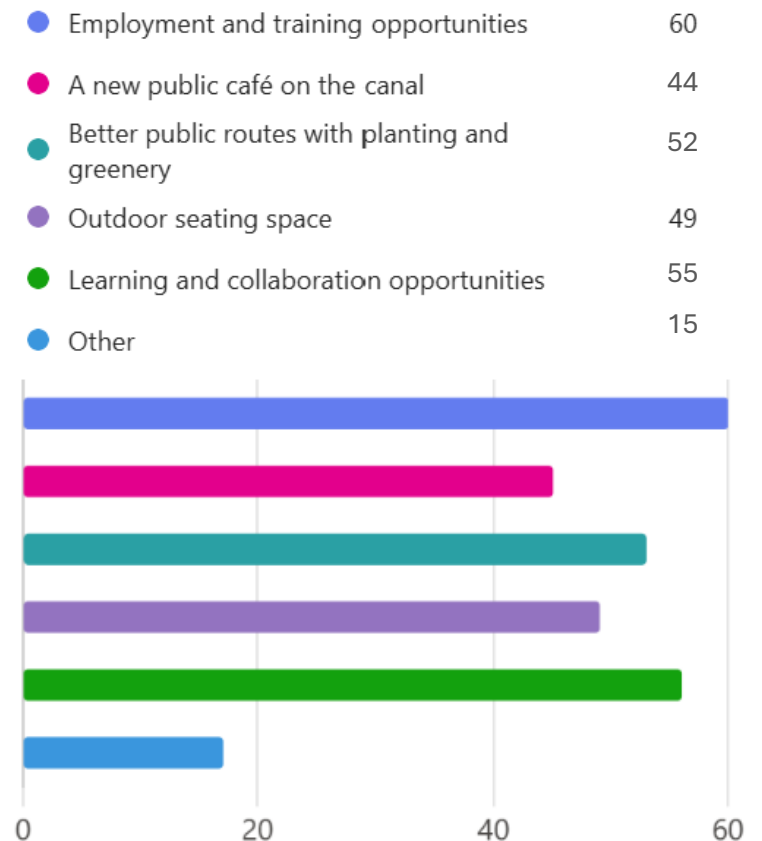
1 respondent left this question blank



Q3: We want everyone to benefit from The Fleming Centre. Which of the following would you like to see included at the new building? *(multiple choice question - please note some respondents ticked more than one answer)*

In response to Question 3:

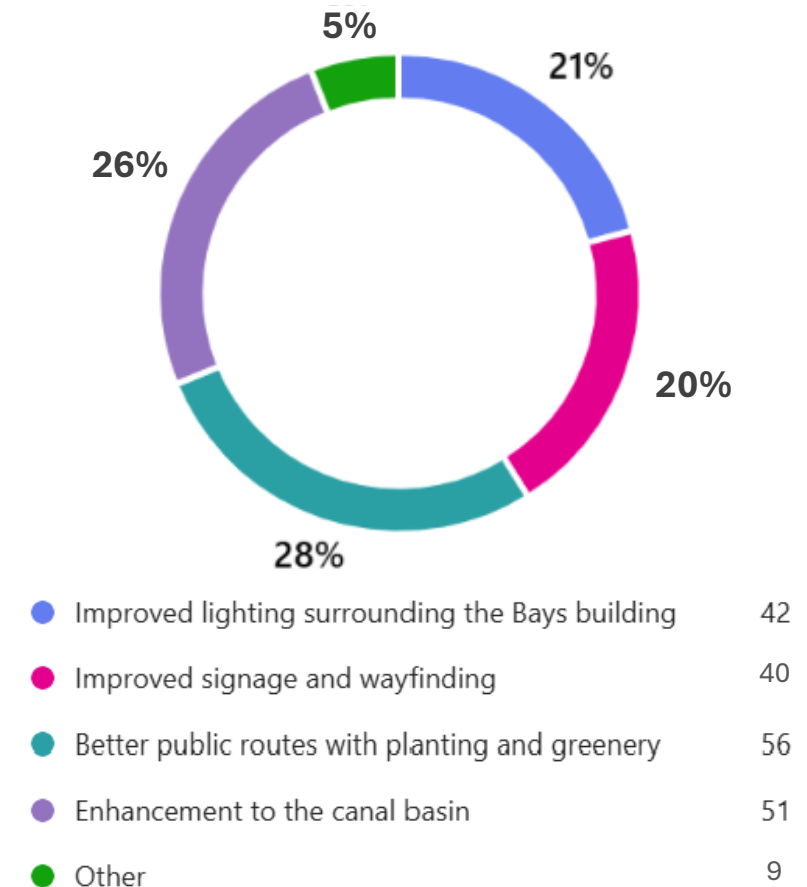
- **Employment and training opportunities** was ticked **60 times (22%)**
- **Learning and collaboration opportunities** was ticked **55 times (20%)**
- **Better public routes with planting and greenery** was ticked **52 times (19%)**
- **Outdoor seating space** was ticked **49 times (18%)**
- **A new public café on the canal** was ticked **44 times (16%)**
- **Other** was ticked **15 times (5%)**
- 'Other' answers include: **Prayer area, clinical trials unit, space for community gatherings and students, mooring for canal boats, fully accessible, AMR museum, a way to celebrate the site's heritage, inclusion of local creatives, support for reusing materials**



Q4: What would you like to see included that would improve the immediate surrounding area? *(multiple choice question - please note some respondents ticked more than one answer)*

In response to Question 4:

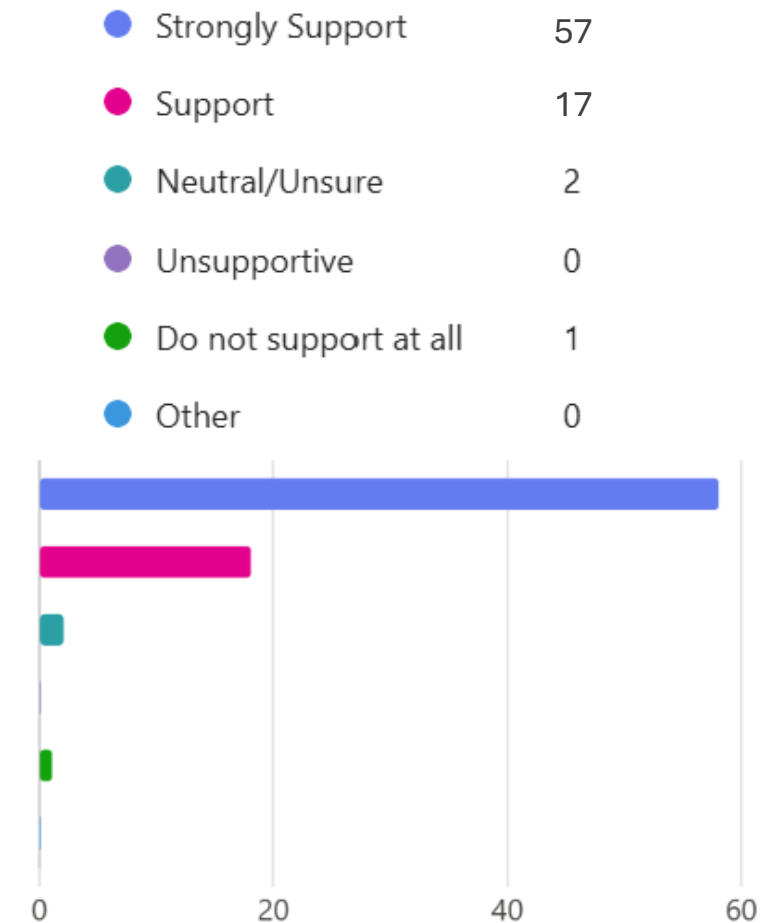
- **56** respondents (28%) would like to see **better public routes with planting and greenery**
- **51** respondents (26%) would like to see **enhancement to the canal basin**
- **42** respondents (21%) would like to see **improved lighting surrounding the Bays building**
- **40** respondents (20%) would like to see **improved signage and wayfinding**
- **9** respondents (5%) ticked **'Other'**
- 'Other' responses include: **removing the cobbles, providing better patient experiences, improve connections surrounding the canal, improve the area for workers and visitors and provide seating**



Q5: To what extent do you support the proposed sustainability features of the new Fleming Centre?

In response to Question 5:

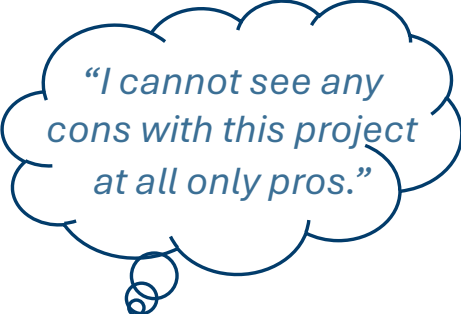
- **70% (57) strongly support** the proposed sustainability features of the new centre
- **21% (17) support**
- **2% (2) are neutral / unsure**
- **1% (1) do not support these at all**
- **6% (5) left this question blank**
- No respondents ticked unsupportive




Q5 continued: Please explain your answer

Reasons include:


- Support for **retaining the Bays** core structures
- Support for **sustainable design**
- Support for the building **improving the surrounding area**
- Comment for more **greenery**
- Recognition of the **community benefits** associated with the design



"I cannot see any cons with this project at all only pros."



"I would love to see more greenery I like that the existing buildings will be integrated into the architecture"

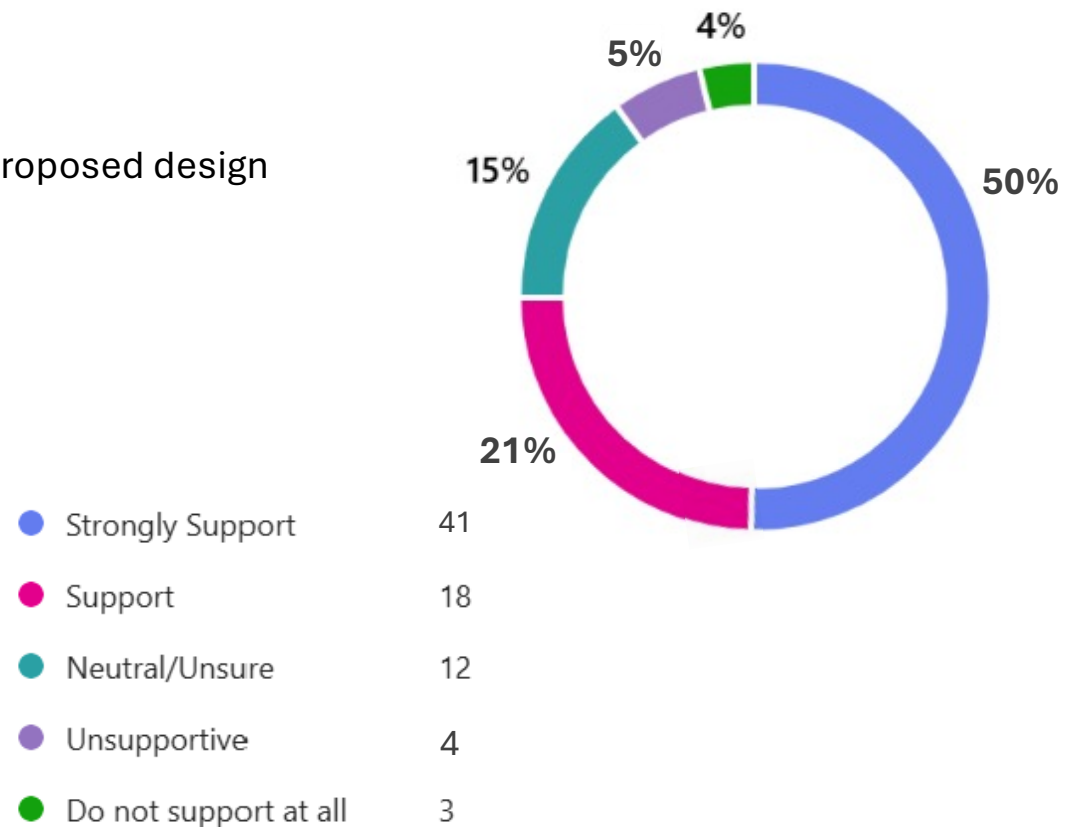


"Great to use the existing Bays buildings"

Q6: To what extent do you support the proposed design retaining original aspects of the Bays building in the new Centre?

In response to Question 6:


- **50% (41) of respondents strongly support** the proposed design
- **21% (18) support**
- **15% (12) are neutral / unsure**
- **5% (4) are unsupportive**
- **4% (3) do not support at all**
- **5% (4) respondents left this question blank**




Q6 continued: Please explain your answer

In response to Question 6:

- Comment to **demolish the existing structure**
- Comment **supporting the history** of the building
- Comment to **reduce disruption to the surrounding area**
- Comment to **compliment the surrounding architecture**



“It plays an important part in sustainability and appreciation to the history of the site”

A thought bubble with a cloud-like shape and a small tail at the bottom, containing italicized text.

“The design takes what is already there and enhances it”

A thought bubble with a cloud-like shape and a small tail at the bottom, containing italicized text.

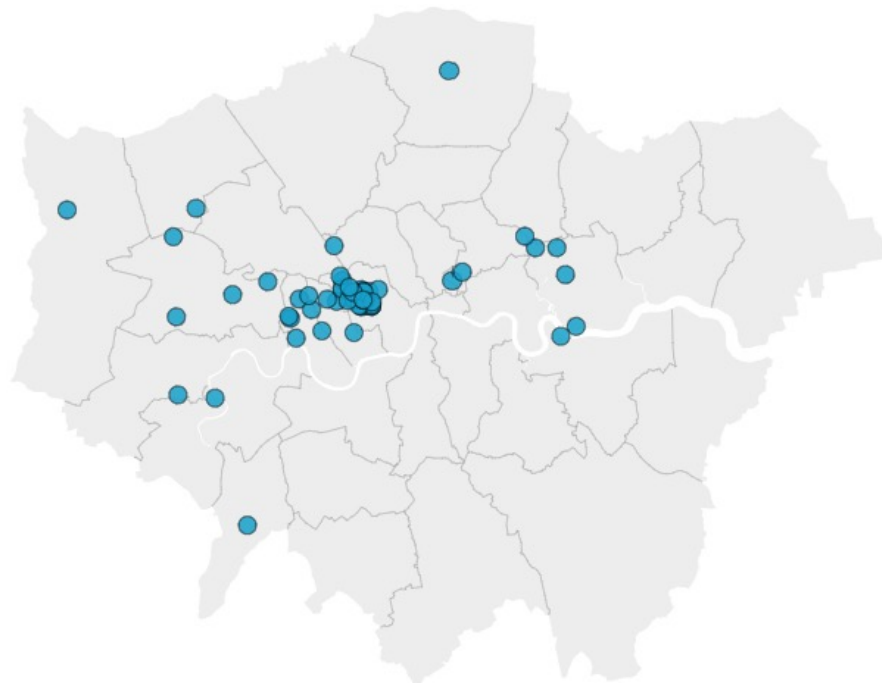
Q7: Do you have any additional comments you would like to share, or do you have any questions?

Comment	Count
General supportive comment	7
General support of the scheme's design	5
Positive comment regarding the project's engagement with the community	5
Question regarding construction management	2
Comment for a more innovative design	2
Positive comment regarding the exhibition and friendly and knowledgeable team	2
Comment to include features to promote local wildlife	1
Question regarding types of future jobs	1
Positive comment for development on this site	1
Comment to include local art in the plans	1
Comment for more updates to hospital staff relating to the project	1
Comment for the project to make the area feel safer	1
Question relating to the cobblestone path	1

Demographic questions

Postcodes

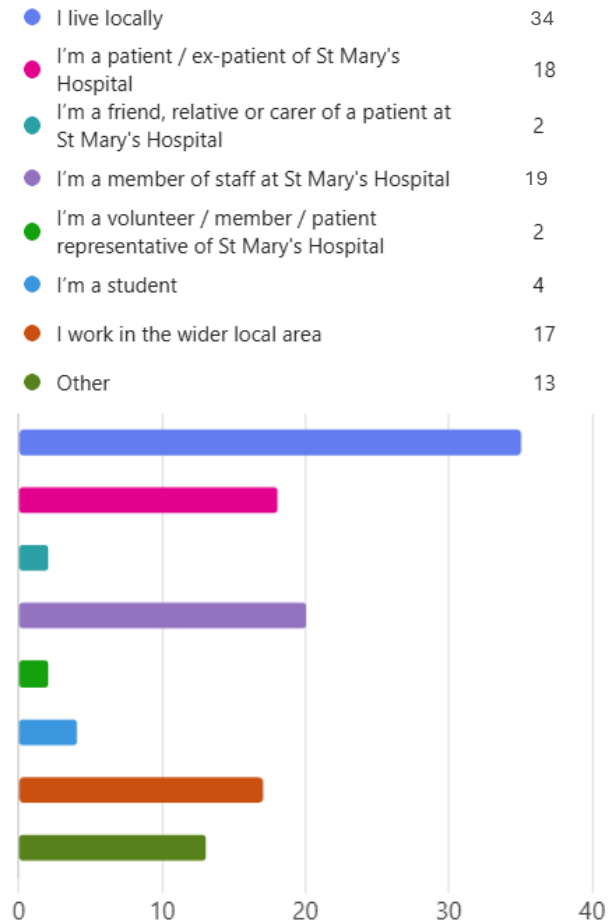
Of the 67 respondents that provided their postcode, **56% (38) of respondents are situated within the borough of Westminster** and the remaining respondents are situated sporadically towards the east and west of London.



What is your relationship with the local area?

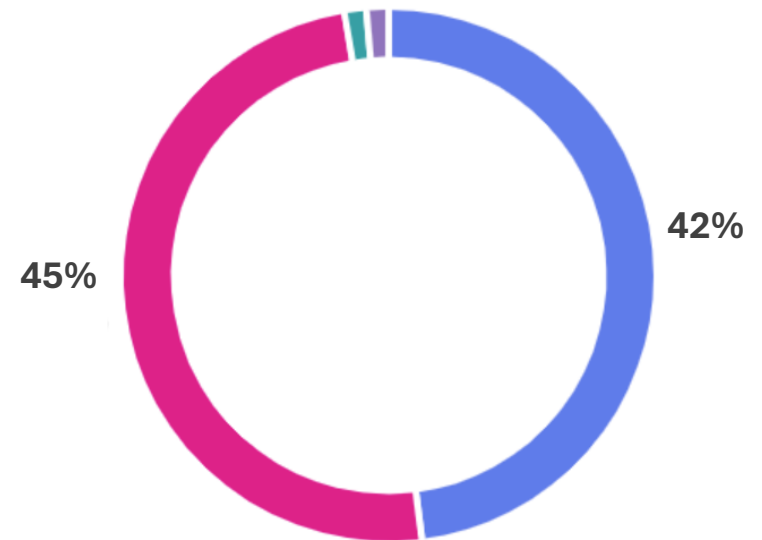
(multiple choice question - please note some respondents ticked more than one answer)

- **31%** of respondents live locally
- **17%** are a St Mary's Hospital staff member
- **16%** are either a current or ex St Mary's Hospital patient
- **16%** work in the wider local area
- **12%** ticked 'Other'. Responses include Imperial academic visitor, St Mary's Hospital patient representative, visitor from abroad, Hyde Park ward councillor, based in Stratford and Cambridge, Paddington visitor, canal boat owner
- **4%** are students
- **2%** are a friend, relative or carer of a patient at St Mary's Hospital
- **2%** are either a volunteer / member / patient representative of St Mary's Hospital



Gender

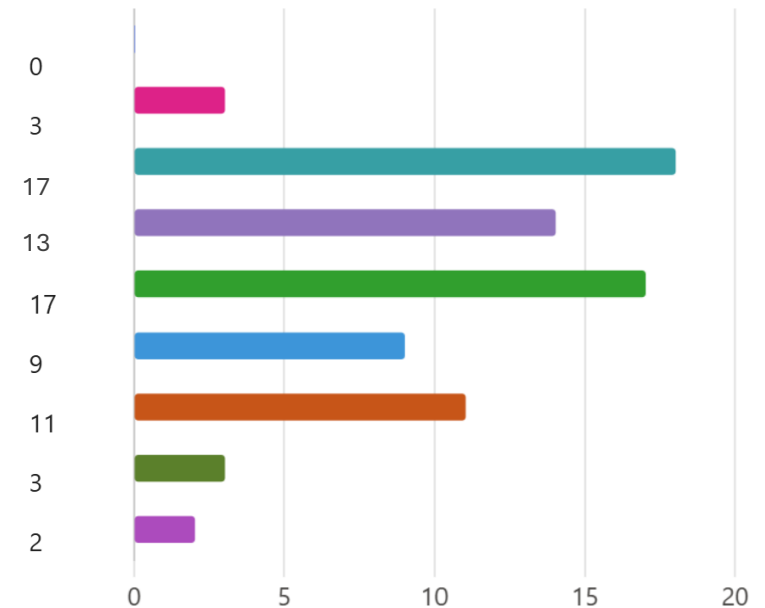
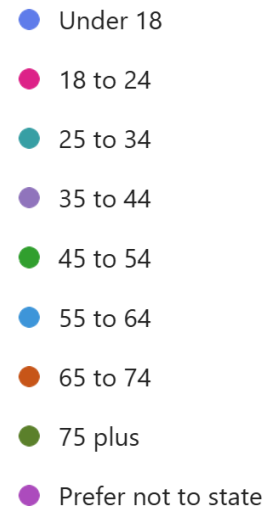
- **45%** (37) of respondents are **female**
- **42%** (34) of respondents are **male**
- **1%** (1) of respondents **prefer to self describe**
- **1%** (1) of respondents **prefer not to state**
- **11%** (9) of respondents **left this question blank**



Male	34
Female	37
Prefer not to state	1
Prefer to self describe - please specify below under 'Other'	1
Other	0

Age

- **21%** (17) of respondents are aged between **25 to 34**
- **21%** (17) are aged between **45 to 54**
- **16%** (13) are aged **35 to 44**
- **13%** (11) are aged between **65 to 74**
- **11%** (9) are aged between **55 to 64**
- **4%** (3) are aged between **18 to 24**
- **4%** (3) are aged between **75 plus**
- **2%** (2) are aged between **Under 18**
- **8%** (7) **left this question blank**



Ethnicity

Ethnicity	Count
White – English / Welsh / Scottish / Irish / British	49
Any other White background	12
Any other Asian background	5
Asian / Asian British - Indian	4
Asian / Asian British – Chinese	4
Black / Black British - African	3
Any other mixed / multiple ethnic background	2
Mixed / multiple ethnic groups – White and Asian	1
Other ethnic group - Arab	1
Any other ethnic group	1
Mixed / multiple ethnic groups – White and Black Caribbean	0
Mixed / multiple ethnic groups – White and Black African	0
Black / Black British – Caribbean	0
Any other Black background	0
Asian / Asian British – Pakistani	0
Asian / Asian British – Bangladeshi	0
White – Gypsy or Irish Traveller	0

Next steps

Next steps

1. **Consultation feedback window closed** on Friday 18th July
2. **Project team to carefully review all feedback** received and use it to progress the designs
3. **Community update** shared with the community, available to view on the website
4. **Preparation for Phase Two** consultation which is due to take place in Autumn 2025

Thank you for taking part in our first phase of public consultation.

We look forward to seeing you again in Autumn.

Get in touch



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