

Community Gynaecology Service

ICHT

Brent

Hammersmith & Fulham

Central London

(decommissioned from April 18)

- Overarching aim of the service is to provide high quality consultant-led and specialist physiotherapy for women presenting with gynaecology and continence symptoms
 - H&F service is run by ICHT at Charing Cross Hospital, Hammersmith Hospital and Parkview Medical Centre
 - Brent service is delivered by Imperial College Healthcare Consultants led by Harniess Consortium.
- The community gynaecology service treats patients with a broad range of conditions including incontinence, prolapse, pelvic pain, menstrual disorders and menopause concerns.
- Patients benefit from the expertise of gynaecological specialist GPs and consultants in settings which are closer to their home and more convenient than a hospital visit.

Hammersmith & Fulham

- Gynaecology clinics (Consultant / GPWSI)
- Women's Health Physiotherapy

	Apr-Dec 2017
PERFORMANCE INDICATORS	Total/ Average
Total Patients Seen	2805
New Patients	1514
Follow Ups	1291
New:Follow up (1:1')	1:0.9
DNA (10%)	10%
Referrals Managed in Community (65%)*	72%
Admin Triage (100%)	100%
Clinical Triage (100%)	100%
RTT- 6weeks	92%
Outcome Measure (80%)*	96%
Onward referrals to secondary care < 8%*	12%
Patient Satisfaction	96%

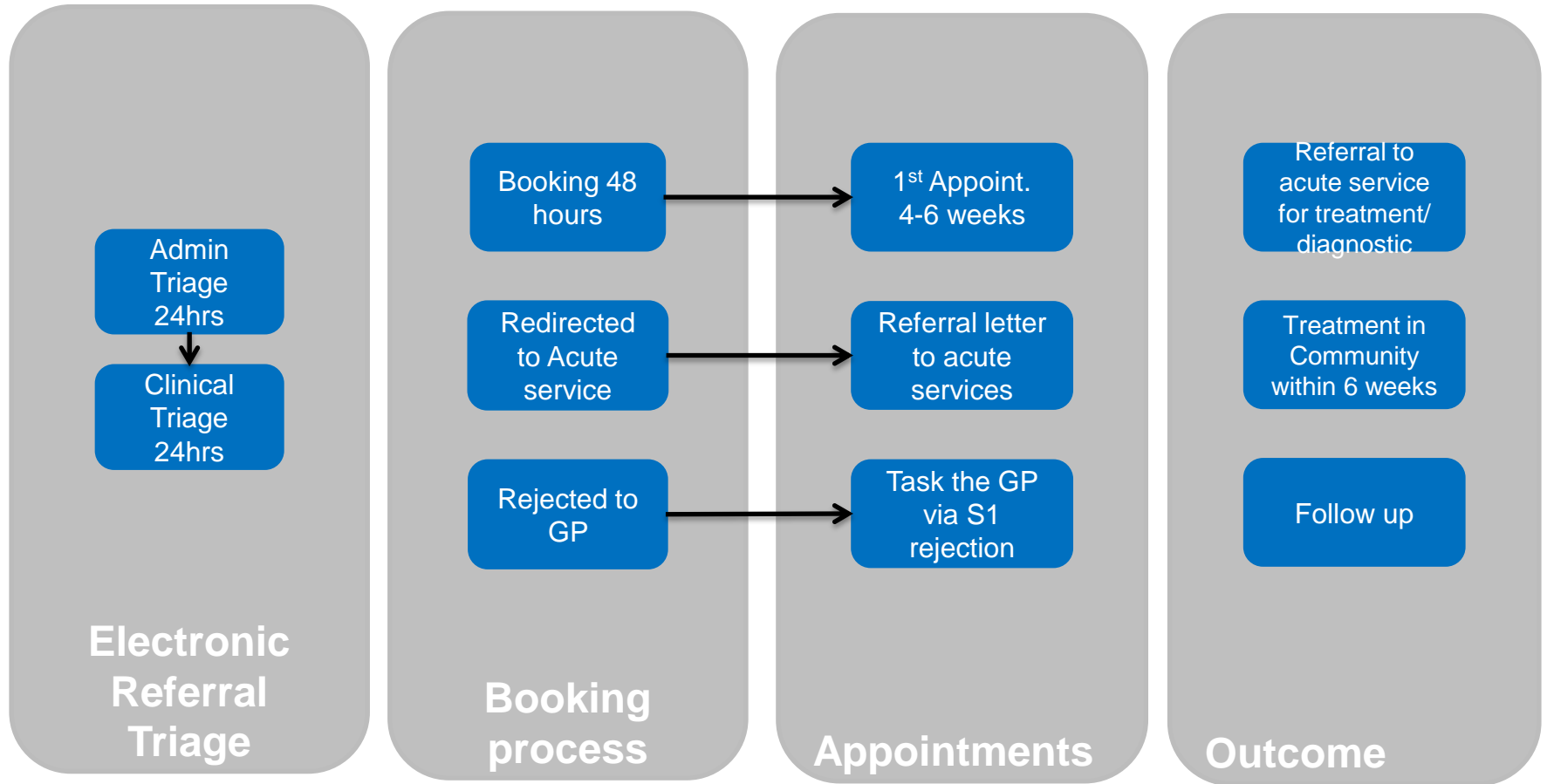
* Reported quarterly

Central London

- Gynaecology & Urogynaecology clinics (Consultant)
- Women's Health Physiotherapy
- Continence Service
- Outpatient Hysteroscopy clinic

	Apr-Dec 2017
PERFORMANCE INDICATORS	Total/ Average
Total Patients Seen	3033
New Patients	1135
Follow Ups	1899
New: Follow up (1:1')	1:1.7
DNA (10%)	14%
Referrals Managed in Community (65%)	84%
Admin Triage (100%)	100%
Clinical Triage (100%)	100%
RTT- 6weeks	89%
Outcome Measure (80%)	92%
Onward referrals to secondary care (<8%)	8%
Patient Satisfaction (75%)	92%
First appointment 4-5 weeks (80%)	84%

Booking Process



Referrals can only be made via SystemOne (Referral Wizard)

When will patients be seen?

- Routine referrals will be seen within approximately 6 weeks of receiving the referral

Where will patients be seen?

- Charing Cross Hospital, Fulham Place Road, London W6 8RF (the service has moved from Pilot Wing)
- Parkview, 56 Bloemfontein Rd, White City, London W12 7FG

What happens next?

- Most patients will be discharged back to your care with a treatment plan
- If your patient needs specialist care we will refer the patient directly to a secondary care provider of their choice and advise you of this referral
- Diagnostic tests and biopsies will be undertaken in clinic when necessary