

Scorecard – month 11

#	KPI Slide Description	Sentinel Metric	Expected (annual target)	Actual	Trend
1	Ambulance Handover Waits	30 minutes performance	95%	96.3%	Special cause - improvement
2	Urgent & Emergency Department Waits	4 hour performance	76% By March 2024	76.6%	Common cause
3	Urgent & Emergency Department Long Waits	12 hour performance	2%	2.8%	Common cause
4	Referral to Treatment Waits	Waits > 52 weeks	2,511 By March 2024	3,845 (equivalent to 3.8% of the RTT PTL)	Special cause - concern
5	Access to Diagnostics	Waits > 6 weeks	5% By March 2024	11.5%	Common cause
6	28 Day General FDS (V12)	28 day faster diagnosis performance	75%	80.8%	Special cause - improvement
7	31 Day General Treatment Standard (V12)	31 day performance	96%	90.0%	Common cause
8	62 Day General Standard (V12)	62 day performance	Currently set at 70% by NHS England	78.5%	Special cause - improvement
9	Theatre Utilisation	Theatre utilisation (Hrs)	85%	85.4%	Common cause
10	Operating Plan Performance (Volumes) – Elective Inpatient	% Achievement of plan	100%	90.0% YTD 89.4%	N/A
11	Operating Plan Performance (Volumes) – Day Case	% Achievement of plan	100%	103.6% YTD 99.2%	N/A
12	Operating Plan Performance (Volumes) – Outpatient New	% Achievement of plan	100%	120.1% YTD 123.0%	N/A
13	Operating Plan Performance (Volumes) – Outpatient Follow-up	% Achievement of plan	100%	109.4% YTD 113.3%	N/A