

AGM 2014 event summary

Before the official presentations guests had the opportunity to visit stalls to speak with representatives from HealthWatch, Imperial College Healthcare Charity, Action for Blind and the Trust's patient and liaison service (PALs).

Opening address

At 18.00 the Trust chairman, Sir Richard Sykes, welcomed everyone to the Porchester Hall. In his opening address the chairman mentioned that the publication of our clinical strategy "marked the beginning of a new phase for the Trust".

- The Trust's clinical strategy can be found [here](#)

He said: "The strategy, developed with unprecedented engagement with staff, enables us to build on the very real strengths of our organisation while also tackling those areas where we need to do better and, most important, it recognises and addresses the future healthcare challenges facing all health systems across the world."

Performance and plans for the future

Chief executive, Dr Tracey Batten, and chief financial officer, Bill Shields, provided an overview of our performance and achievements and annual review and accounts.

- Detailed information about the Trust's 2013/14 performance and accounts can be found in our full annual report [here](#)

Dr Tracey Batten then discussed the Trust's future plans.

Dr Batten said: "it's probably felt like a major change for your local health services has been on the horizon for a long time now. And I know many of you have been worried about what's going to happen to your local services". She went on to explain that the clinical strategy was intended to address the challenges that all healthcare providers are facing by creating more local and integrated services to improve access, concentrating specialist services to improve quality and delivering more personalised medicine.

Case studies

Two case studies were presented to demonstrate how services have already begun evolving to better meet changing needs. The first case study, our older people's rapid access clinic, was presented by Dr Sarah Brice and Penny Magud, head of community independence services, London Borough of Hammersmith and Fulham.

The second case study, improving cancer services at the Trust, was presented by Dr Catherine Urch, cancer chief of service and Katie Saunders, development manager for Macmillan Cancer Support.

- More information on both of these case studies can be found in our annual review [here](#)

Questions and answers

Questions and answers were held for 45 minutes chaired by chief operating officer and deputy chief executive, Steve McManus.

Questions panel:

- Chairman, Sir Richard Sykes
 - Chief executive, Dr Tracey Batten
 - Medical director, Professor Chris Harrison
 - Chief financial officer, Bill Shields
 - Director of nursing, Professor Janice Sigsworth
- A full list of questions asked and their responses can be found [here](#) under the 2014 AGM heading

Following the questions and answers guests had the opportunity to talk informally with Trust clinicians, senior managers and visit the stalls once more.