



IMPERIAL PRIVATE HEALTHCARE

Caring for you



Welcome to Imperial Private Healthcare

As a patient with Imperial Private Healthcare, you'll experience the best of both worlds – internationally renowned consultants providing care in modern, private facilities, all within some of London's most trusted NHS hospitals.

If you need it, you can access a whole range of services 24 hours a day; from state-of-the-art diagnostics, coronary care and maternity services, to specialist care for complex and long-term diseases, such as cancer or kidney problems.

Flexible care, focused on you

Our consultants, doctors and nurses have the skills and experience to support you through your treatment. As well as providing high quality medical care, we believe it is just as important that you feel relaxed and comfortable throughout your stay and that our staff are approachable, understanding and kind.

There's no need to worry about juggling hospital appointments around your work and home life. We are flexible; you can meet with your choice of consultant at a time that is convenient for you both.

“The level of service and patient care has been first class. I would highly recommend this hospital to friends and family.”

Patient from The Robert and Lisa Sainsbury Wing,
Hammersmith Hospital

Access to cutting edge research

With more than 500 expert consultants covering every medical, diagnostic and surgical specialty, we are able to care for you as either an inpatient or outpatient – whatever your healthcare needs. We are part of Imperial College Healthcare NHS Trust, one of the largest teaching hospital groups in the UK. With our partners Imperial College London, The Royal Marsden NHS Foundation Trust and Royal Brompton & Harefield NHS Foundation Trust we form the Imperial College Academic Health Science Centre. This is one of 11 academic health science centres in the UK bringing together primary research within a clinical setting, meaning that our consultants can quickly translate their own research into practice, and you receive the most up-to-date treatment.

In partnership with the NHS

Our private facilities are all situated in some of London's foremost NHS teaching hospitals, with round the clock care and access to experts in every medical specialty, should you need it. All our profits are reinvested into both NHS and private services at Imperial College Healthcare NHS Trust, so that our income supports the healthcare needs of the wider community.





Outstanding care

From diagnosis until discharge, you and your family will experience exceptional levels of discretion and care. With our excellent clinical facilities, our expert teams and our comfortable accommodation, we ensure your treatment and recovery is as safe, straightforward and stress free as possible.

Imperial Private Healthcare is backed up by comprehensive NHS medical support, with qualified, specialist doctors on hand around the clock to reduce risk and give you added reassurance. Our consultants have enviable reputations across many specialisms, from cancer, kidney care and gynaecology to neurology, cardiology and haematology. Many are known internationally as leaders in their field. All work within stringent NHS clinical guidelines, so your treatment will always be as safe and as evidence based as possible.

Operating within large, acute hospitals, including specialist heart, stroke and trauma centres, we have all the experts on hand to support you through your entire treatment. We can offer you continuity of consultant and hospital care for the length of your stay.

A multidisciplinary approach to care

Where possible we offer a holistic, team-led approach to care, making sure that you benefit from our expertise and best practice. For example, multidisciplinary teams made up of a wide range of experts – from nurses and therapists to pathologists and radiologists – meet regularly to review individual cases, using their different insights and perspectives to recommend the best treatment options for our patients.

Our consultants and nursing staff will always tailor your treatment based on our knowledge of your personal history and individual needs. You can be confident of experiencing a personalised service and the highest standards of private healthcare.

“The staff are magnificent and the combination of private care with a major hospital resource is almost unique and very reassuring.”

Patient from The Robert and Lisa Sainsbury Wing, Hammersmith Hospital

A home from home

Our priority is your health and wellbeing, and we will make sure you are treated with dignity and respect at all times.

However long your stay, we want you to be comfortable and relaxed. Our friendly hotel services team members will help you and your family settle in and feel at home.

We can also offer our medical concierge service which can provide additional support, from help with your appointments to transport and childcare, while you focus on your recovery.

Comfortable modern rooms

We offer private, modern rooms with en suite facilities across all our sites. You can also choose to stay in one of our suites or deluxe accommodation, subject to availability.

Our rooms have a TV with major international channels, a radio, bedside phone and fridge. Free wifi is available, and we offer a choice of daily newspaper every morning throughout your stay.

If you are joining us from overseas, we offer a variety of additional services, including international patient advocate services, translators, international newspapers and a multi-faith worship room.

Our extensive and nutritious menu caters for special dietary, cultural and religious requirements, including vegetarian, kosher and halal meals. With the exception of a few highly specialised diets, our talented chefs prepare all meals on site.



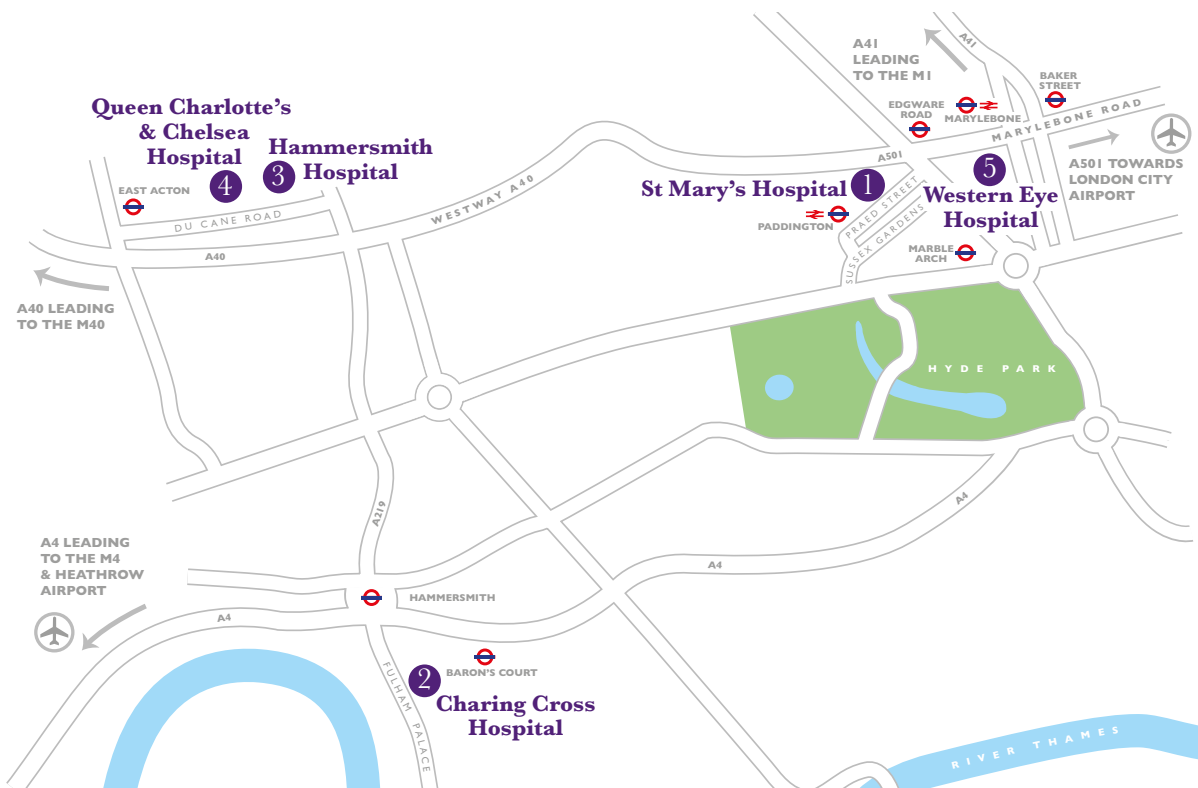
“I’ve really appreciated the lovely fresh food, your flexible approach and the happy, caring attitude of the front-of-house team.”

Patient from The Thames View, Charing Cross Hospital



Our hospitals

Based in and around north west London, our five hospitals are convenient for everything you might need to make your stay as comfortable as possible. All our locations are within easy reach of central London, with good transport links to all the major airports and rail stations.



You and your family will be well placed to take advantage of everything this vibrant city has to offer – from shops and restaurants to museums and beautiful parks.

1 The Lindo Wing, St Mary's Hospital

Praed Street, Paddington, London W2 1NY

The Lindo Wing of St Mary's offers high quality levels of care for surgical, medical and maternity patients. With over 60 years' experience in maternity, and generations of families returning to us, we are a trusted leader in obstetric care.

St Mary's Hospital can provide both neonatal services and critical care facilities, making us able to support all pregnancies and deliveries, no matter how complex. A private paediatric service is also available at St Mary's Hospital, including our internationally recognised haematology service.

The unit also specialises in a range of complex and robotic surgeries including trauma, weight loss, vascular, gynaecology, urology, ear, nose and throat, and general surgery.

We offer private outpatient facilities, dedicated operating theatres, modern, private en suite rooms and day case rooms.

“I'd like to take this opportunity to thank the many dedicated people who worked tirelessly to ensure that I was cared for and returned to good health.”

Patient from The Lindo Wing, St Mary's Hospital



2 The Thames View, Charing Cross Hospital

Fulham Palace Road, London W6 8RF

The Thames View is a dedicated private facility on the 15th floor of Charing Cross Hospital.

With all medical technology and specialist facilities available on site 24 hours a day, and a team of internationally renowned consultants, we offer the highest quality medical care.

Inpatient facilities consist of single en suite rooms with additional access to specialist areas if you need to be more closely monitored.

There are day case rooms to cater for a short stay, a private outpatient department and a dedicated oncology day unit. The hospital is a leading centre for neurosciences, neuro-rehabilitation, complex surgery, elective orthopaedics and cancer care.



3 The Robert & Lisa Sainsbury Wing, Hammersmith Hospital

Du Cane Road, London W12 0HS

The Robert & Lisa Sainsbury Wing is our private facility within Hammersmith Hospital.

The hospital specialises in cardiology, cardiothoracic surgery, gynaecology, haematology, oncology, kidney and liver conditions and general clinical services. We are renowned for our world-class consultants and clinical research.

Hammersmith Hospital has a reputation as one of the best centres in the world for a variety of acute conditions. It has one of the most advanced cardiac units in the UK, with a worldwide reputation as a pioneer in its field and a long history of clinical excellence. The hospital is also home to the Renal Medicine and Transplant Centre, the largest facility of its kind in Europe. Services here are continually developed to represent the most innovative practices in treating kidney conditions.

Hammersmith Hospital is also one of the foremost cancer centres in the country, with one of the highest trial recruitment rates over the whole range of treatments.

The Robert & Lisa Sainsbury Wing offers modern, private en suite rooms for inpatient and day care, as well as eight centrally monitored private cardiac beds. We also offer outpatient facilities and have a dedicated chemotherapy suite.



“Everyone cared for me in a professional, sympathetic and friendly way. The whole team played their part, including house services.”

Patient from Hammersmith Hospital

4 Queen Charlotte's & Chelsea Hospital private maternity unit

Du Cane Road, London W12 0HS

World-renowned maternity hospital Queen Charlotte's & Chelsea offers an excellent level of care for women and their babies through specialist obstetricians, paediatricians and midwives – an expert team working together within a single unit.

It has a nationally celebrated centre for fetal care and has a long history of clinical excellence. The hospital is well equipped to deal with all pregnancies, from straightforward deliveries through to multiple and complex births, with two fully equipped operating theatres adjacent to the labour ward and high-dependency care facilities should babies need any additional support.

The private post-natal ward includes modern, private en suite facilities for new mothers. Partners are encouraged to stay and, subject to availability, parents can request one of the ward's double bedrooms.

Being conveniently located next door to Hammersmith Hospital, patients at Queen Charlotte's & Chelsea Hospital have the reassurance of a wealth of medical support services in all specialisms on site, 24 hours a day.



5 The Western Eye Hospital

Marylebone Road, London NW1 5QH

Our ophthalmology service at the major teaching centre of the Western Eye Hospital offers a comprehensive service for all sophisticated investigations now available in eye care.

Our highly skilled specialists can support you with everything from common eye problems to complex ophthalmic issues. Services include weekly clinics with consultants who are recognised experts on conditions such as macular degeneration or diabetes.

Our state-of-the-art equipment, including the latest optical coherence scanner, which provides high-quality images of the retina, provides you with the very best diagnostic options.

Our private service includes a five-bed facility for inpatients and day cases.



Tailor-made care

We want to make your stay with us as comfortable and positive as possible. If you would like a more tailored package, we can offer a wide range of additional options, from larger rooms, to bespoke antenatal classes to our personal medical concierge service. Please speak to our customer relations team for further information.

Referral to our services

We welcome UK insured, self-paying and international patients. For UK residents, your GP or another consultant can refer you to the consultant of your choice. Some consultants may also accept self-referrals. For further information, please contact our customer relations team on **+44 (0) 203 311 7700** or **imperial.private.healthcare@nhs.net**.

If you live overseas, please speak to a doctor in your home country who can refer you for treatment with the consultant of your choice. We welcome self paying or insured patients or we can also accept sponsorship from your embassy.



Find out more

For more information or to book your treatment please speak to our customer relations team
Tel: **+44 (0)20 3311 7700** Email: **imperial.private.healthcare@nhs.net**

More information about our services is available on our website,
www.imperialprivatehealthcare.co.uk.





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