

By Email

24th June 2025

Jacqueline Totterdell,
Group Chief Executive Officer, GESH
Kate Slemeck,
Managing Director, St George's University Hospitals NHS Foundation Trust

Dear Ms Totterdell and Ms Slemeck,

Health Services Caring for People with Haemoglobin Disorders – St George's University Hospitals NHS Foundation Trust

Enclosed is the final report of the review of services for people with haemoglobin disorders which took place on Friday 21st March 2025. We hope that this report will provide assurance about aspects of the services which are working well and will be helpful in highlighting improvements you might wish to consider.

The report will be made publicly available by the UK Forum on Haemoglobin Disorders (UKFHD) through their website in November 2025. We recommend that you place the report in the public domain, and deal with any associated publicity, prior to the report being placed on the UKFHD website.

The report reflects the findings of the review team, all of whom were invited to comment on a first draft. Trust comments on the draft report have been taken into account and the report has been considered by the UK Forum on Haemoglobin Disorders Peer Review Steering Group. The Trust may, however, appeal if you consider the report is unreasonable or disproportionate in the light of the available evidence. Appeals must be submitted within four weeks of receipt of this letter and will be considered by a sub-group of the UKFHD Board. Appeals should be addressed to Sarah Broomhead and sent to mlcsu.nuct@nhs.net and should include a statement of the reasons why you consider the conclusions reached were unreasonable or disproportionate.

The issues identified in this report are the responsibility of the Trust working with its commissioners. The UKFHD will, however, be following up with the team on progress since the visit.

Please will you convey our thanks to your staff for their help with all aspects of the quality review programme. If you have any queries about this report or any action you are now expected to take, please do not hesitate to get in touch.

Yours sincerely,



Dr Emma Drašar Consultant Haematologist and Clinical Lead for Haemoglobin Disorders Peer Review Programme

Dr Mark Velangi Consultant Paediatric Haematologist; Clinical Lead for Haemoglobin Disorders Peer Review Programme

Rachel Kesse- Adu, Consultant Haematologist and Chair UK Forum for Haemoglobin Disorders

CC. Trust SHT Lead

Chief Executive NHS South West London ICB

HCC Lead, West London Sickle Cell Disease Haemoglobinopathy Coordinating Centre

HCC Lead, London, The Red Cell Network -Thalassaemia & RIA Haemoglobinopathy Coordinating Centre

Senior Service Specialist NHS England – London

National Programme of Care Senior Manager – Blood and Infection Specialised Commissioning NHS England