Hospital health records on the Care Information Exchange

Information for parents

How the Care Information Exchange can help

Having more information about their health and care can help you and your child understand more about your child's condition and how to manage it. This can help everyone feel more in control, and help your child stay healthier.

> See your child's hospital health records online

The Care Information Exchange gives secure online access to information from the hospital such as test results, appointments and letters. Young people and their parents can also add things like symptoms the young person is experiencing to give a more complete record.

When you and your child can get access to records

The age of the child or young person determines whether you and your child can have access to their hospital records.

Under 13 year olds	Parents can have access on behalf of their children.
13 to 15 year olds	Parents can have access if the young person gives consent. The young person can also have access themselves.
16 and over	The young person now has control over their record. They can give access to their parents if they choose to.

For young people with learning disabilities, parent access on behalf of the child can continue until the age of 17. Your child's clinician will confirm if it is appropriate for your child to have access.

How to register for the Care Information Exchange

Everyone registering will need to complete a form, show proof of identification, and have an email address. The email address will be the login name, and the address for notifications when something new is added to the record.

For your child to register, speak to their doctor or nurse and then fill in the form. Scan the QR code or go to www.imperial.nhs.uk/cieforyoungpeople

You can also contact the service desk at imperial.care-informationexchange@nhs.net if you would like help registering.

Keeping our patients' information secure

The Care Information Exchange is part of the secure NHS network. A patient's information can only be used by health and care professionals who are caring for that patient.

Care Information Exchange is for adult patients too

The Care Information Exchange is also available to all our adult patients to give them secure access to their health records. You can find more information about the Care Information Exchange on our website, including how to register to see your own records. Search 'my records' on the Imperial College Healthcare NHS Trust website.