

# Hiring hospital-grade breast pumps

## Information for parents and families

Hospital-grade breast pumps are designed for longer term use than some other breast pumps. You are very welcome to use the hospital-grade electric pumps in the expressing room or at your baby's bedside when you are on the neonatal unit.

You may also want to have a breast pump to use when you are at home, to express milk to bring in while your baby is at hospital. If you do, hospital-grade pumps may be the most effective but are expensive to buy so renting would be helpful.

### Medela Symphony Breast pump

#### Where do I hire this from?

Pumps can be hired direct from Medela, <https://www.medela-rental.co.uk/> who deliver to pump to your home.

Or this pump can be rented from Kanari or Clan pharmacy in London. From these pharmacies, the pumps can be delivered on the same day that they're hired. You can either pick them up, or they can be delivered but a delivery charge will apply, the cost of which will depend on your location.

Deepan Shah  
Kanari Pharmacy  
682-684 Fulham Road  
SW6 5SA  
Tel: 0207 731 5587 or 0207 736 1500  
Email: [kanari.pharmacy@gmail.com](mailto:kanari.pharmacy@gmail.com)

Jay Shah  
Clan Pharmacy  
150 Upper Street  
N1 1RA  
0207 359 7595  
[clanpharmacy@aah-n3.co.uk](mailto:clanpharmacy@aah-n3.co.uk)



#### How much does it cost?

Medela: £39 for the first 14 days with discount code **MEDNICU** including standard delivery. Then £39 for each further 30-day rental period.

Please contact Kanari or Clan pharmacies, details above, for their up-to-date hire costs, and for a personalised delivery cost if you'd like it delivered to your home.

### Ameda Carum pump

#### Where do I hire this from?

You can hire this pump from Ardo Breast Pumps <https://www.ardobreastpumps.co.uk> or call 01823 336 362 or email [info@ardomedical.co.uk](mailto:info@ardomedical.co.uk)

Pumps are rented for an initial 14-day period for £49 including delivery then at £49 for each additional 30-day period after that.

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## How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088** (Charing Cross, Hammersmith and Queen Charlotte's & Chelsea hospitals), or **020 3312 7777** (St Mary's and Western Eye hospitals). You can also email PALS at **imperial.pals@nhs.net** The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department  
Fourth floor  
Salton House  
St Mary's Hospital  
Praed Street  
London W2 1NY

Email: **ICHC-tr.Complaints@nhs.net**

Telephone: **020 3312 1337 / 1349**

## Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team:  
**imperial.patient.information@nhs.net**

## Wi-fi

We have a free wi-fi service for basic filtered browsing and a premium wi-fi service (requiring payment) at each of our five hospitals. Look for WiFiSPARK\_FREE or WiFiSPARK\_PREMIUM