AGM 2017 event summary

91 people attended the annual general meeting. Before the official presentations, guests had the opportunity to take refreshments and visit stalls to speak with representatives from Healthwatch, Imperial Health Charity, Macmillan, Maggie’s, Friends of St Mary’s hospital, and the Trust’s patient and liaison service (PALs), Care Information Exchange and Trust patient and public engagement.

**Opening address**

Trust chairman, Sir Richard Sykes, welcomed everyone to St Paul’s Church. In his opening address, the chairman said “I am extremely grateful to all of our staff, supporters and volunteers, and our partners in the NHS, local authority and voluntary sectors, for all of your hard work and commitment in achieving the most that we can for our patients and local communities. I would also like to express our gratitude to Dr Tracey Batten, our former chief executive, who left the Trust at the end of July. Tracey made an enormous contribution – in particular, to the development of a much more open and enabling organisational culture. I am very pleased to welcome our new chief executive Ian Dalton. I’m delighted that we continue to attract the highest calibre of leader. Ian brings extensive leadership experience gained in very senior roles within the NHS and the wider health sector”.

**Performance and plans for the future**

Chief executive, Ian Dalton, and chief financial officer, Richard Alexander, provided an overview of our performance and achievements and annual review and accounts.

* Detailed information about the Trust’s 2015/16 performance and accounts can

be found in our full annual report [here](https://www.imperial.nhs.uk/~/media/website/about-us/publications/trust-annual-report-201617.pdf?la=en).

Ian said, “Last year, 2016/17, was a tough year for the whole of the NHS, as demand increased while financial constraints tightened. This Trust did hugely well in caring for more people than ever before. And we did that while maintaining our excellent record on safety – we continue to have one the lowest mortality rates of all acute hospital trusts in the country – and delivering over £54 million of efficiency improvements to achieve our ‘stretch’ financial plan and the year-end target set by NHS England.”

“My priority now is to build on what has been achieved already, to empower our staff and to strengthen our partnerships with patients, carers, GPs, other health and care providers, in order to accelerate more strategic improvements. My commitment to you is that we will always be open and transparent about the challenges and opportunities we face and will ensure patients and the public are able to actively shape and contribute to every aspect of our work”.

Richard Alexander set out the topline line financial figures for the Trust. He said “for 2016/17, the Trust reported a deficit of £15.3m which is £1.5m better than planned. The Trust delivered £53.8m of savings which is £4m less than our target but nonetheless is a big achievement requiring huge effort from all our staff. The Trust continues to work hard to progress our financial improvement programme”.

**Questions and answers**

Questions and answers were held for 35 minutes chaired by the Trust chairman.

Questions panel:

* Chairman, Sir Richard Sykes
* Chief executive, Ian Dalton
* Chief financial officer, Richard Alexander
* Director of nursing, Professor Janice Sigsworth
* Medical director, Dr Julian Redhead
* Divisional director for medicine and integrated care, Professor Tim Orchard
* Divisional director for surgery, cancer and cardiovascular, Dr Katie Urch
* Divisional director for women’s, children’s and clinical support, Professor TG Teoh

A full list of questions asked and their responses will be available on the Trust website shortly.

**Guest speakers**

Over the last two years, the Trust has moved from paper to digital health records. Consultant physicians Dr Sanjay Gautama and Dr Bob Klaber explained some of the innovative ways in which we are making information available to clinicians and healthcare researchers to improve the care we deliver and keep our patients healthier for longer. Parent Parker Moss described how getting daily online access to his daughter's record via our Care Information Exchange helped him make simple immediate changes to her care that significantly improved her quality of life.

Full presentation slides from the Annual General Meeting are available on the Trust website.